

# Arotake Tuatoru 2022/23

# Q3

*Performance Monitoring Report July 2022 to March 2023*



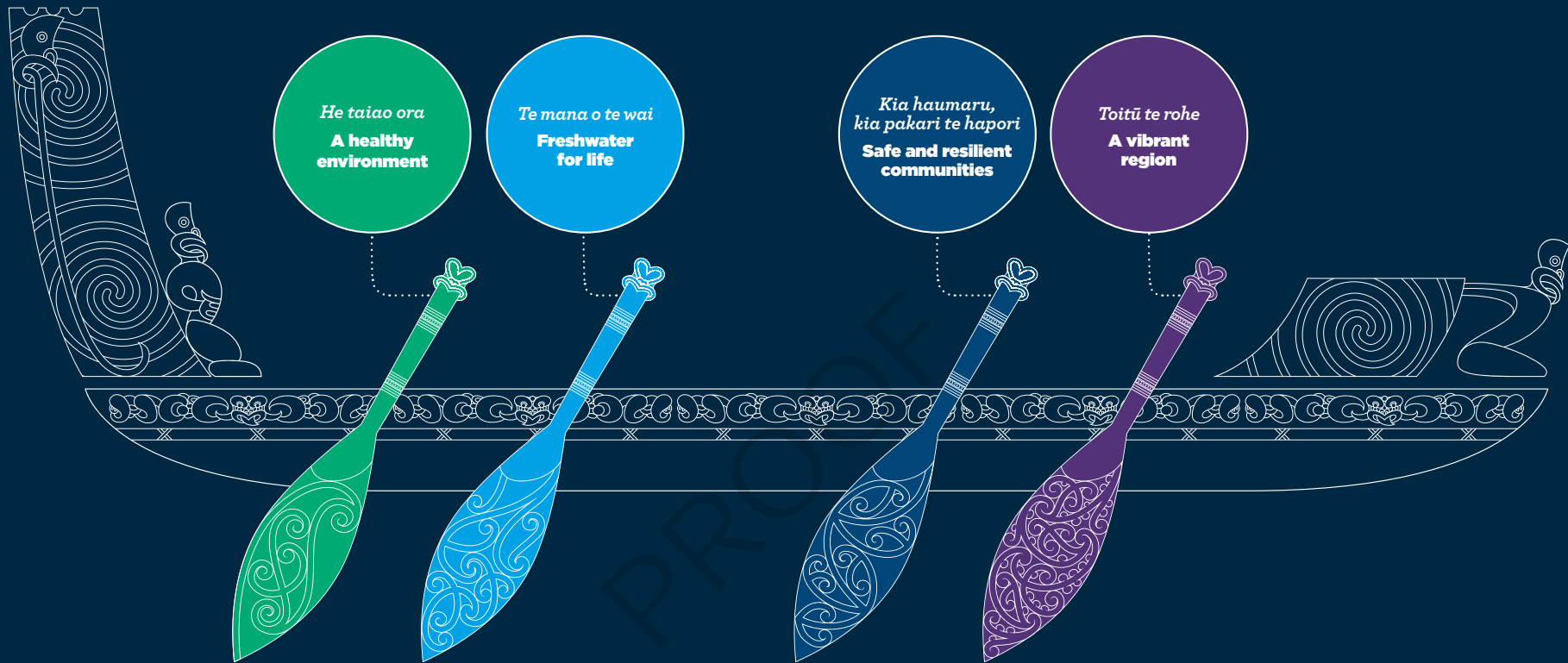
# *Te rārangi kaupapa* **Contents**

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<i>Te whakarāpopototanga</i> <i>Executive summary</i>	4
<i>Ngā whakaarotau rautaki</i> <i>Strategic priorities</i>	7
<i>Ngā wā whakaaweawe</i> <i>Impact areas</i>	8
! <i>Climate change</i>	8
! <i>Partnerships with Māori</i>	9
! <i>Community participation and constructive relationships</i>	10
<i>Ngā whakatutukitanga-a-ratonga</i> <i>Service delivery performance</i>	11
<i>Ngā whakatutukitanga ahumoni</i> <i>Financial performance</i>	16
<i>Te hauora me te haumarutanga</i> <i>Health and safety</i>	22
<i>Pūmanawa tangata</i> <i>People and culture</i>	23



*Toia tēnei waka tapotū ki te moana mā wai e tō, mā te whakaranga ake e tō.  
He tara wainuku, he tara wairangi tini a monoa nau mai e Tāne.*



*Kia hoe ngātahi atu ki te pae tawhiti*

**Let us paddle in unison to move forward  
as one, so we may reach the distant horizon**

Our journey together is all inclusive, as we strive to reach our aspirations for our region. Our four hoe waka represent our community outcomes, a healthy environment, freshwater for life, safe and resilient communities, and a vibrant region, that will ensure we are successful in achieving our vision. We will work together in unison, and not in isolation for the betterment of our people. May we empower each other to reach our distant horizons, together.

## OUR WELLBEINGS



*He korowai tiaki taiao*  
Environmental wellbeing



*He korowai aroha*  
Social wellbeing



*He korowai whakamana tangata*  
Economic wellbeing



*He korowai mātauranga*  
Cultural wellbeing



# Te whakarāpopototanga Executive summary

*Arotake Tuatoru 2022/23 is Council's performance monitoring report for the nine months ending March 2023.*

The report provides detailed information on Council's performance against its Long-Term Plan 2021-2031, including levels of service and work delivered.

## Financial performance

Council is forecasting a lower deficit at year end due to forecast operating revenue being \$1.0 million higher than planned, and forecast operating expenditure being \$6.2 million lower than planned. Council is forecasting capital expenditure of \$23.1 million, which is \$19.3 million lower than the revised budget of \$42.5 million.

Key reasons for the capital underspend are:

- Ford Rd pump station, changes to project design has delayed the lodgement of a resource consent application
- unprecedented weather events delaying works and requiring damage assessments to be completed
- Whakatāne Town Centre flood defence, ongoing consultation with key stakeholders and the community
- delays in the finalisation of contract for Edgecumbe utility shed
- Corporate Property, delays experienced on the west wing refurbishment project

### Summary financial performance

	Year to date \$000			Full Year \$000		
	Revised budget	Actual	Variance	Revised budget	Forecast	Variance
Operating revenue by class	113,367	111,803	(1,564)	164,997	166,033	1,035
Operating expenditure by class	135,995	122,036	(13,958)	179,830	173,585	(6,245)
<b>Total operating surplus (deficit)</b>	<b>(22,628)</b>	<b>(10,233)</b>	<b>12,395</b>	<b>(14,833)</b>	<b>(7,552)</b>	<b>7,280</b>
Capital revenue	3,058	4,558	1,501	4,064	5,238	1,174
Capital expenditure	27,430	7,640	(19,789)	42,454	23,103	(19,351)

## Community Outcome highlights during the quarter

This report covers the third quarter of the financial year. Due to the timing of monitoring data, surveys etc. information is not available for all measures. Key results are highlighted below:

### He taiao ora – A healthy environment

- Council has entered into a five year partnership agreement with Putauaki Trust. This agreement provides for the restoration of several sites with high cultural and biodiversity values present on Putauaki Farm in Kawerau. In response to their shareholders and wider whānau, Putauaki Trust trustees wish to demonstrate their kaitiakitanga and enable change for the betterment of their whānau and native species that utilise their land.
- Restoration works will seek to reduce pest plants within five wetlands, two ponds and one geothermal area to enhance and improve the biodiversity values within each site. The majority of the sites within this agreement have been identified by BOPRC as Priority Biodiversity Sites and/or a Significant Indigenous Biodiversity Site (SIBS in the Whakatāne District Plan). It is hoped that this first agreement is the start of a longer term relationship between BOPRC and the Trust.

### Te mana o te wai – Freshwater for life

- The Tuhourangi rohe includes seven lakes within the Te Arawa Lakes Catchment Area. The Tuhourangi Tribal Authority recently completed a series of wananga on Te Mauri o Te Wai. A report has been produced that provides guidance to Toi Moana on their freshwater values and aspirations and alignment with the Regional Plan and NPS-FM.

### Kia haumarū, kia pakari te hapori – Safe and resilient communities

- Flood damage assessments were completed within and outside of schemes in Kaituna and Ngongotahā areas. Staff worked alongside utility and infrastructure owners to help rectify damage to roading, rail and gas infrastructure.
- Emergency Coordination Centre (ECC) staff have been providing support to Auckland, Wairoa, Tairāwhiti, Napier, Hawke's Bay and Central Hawke's Bay ECC. In January and February 2023 there were three significant rain events. The Bay of Plenty region was impacted by the rain event on 27-31 January 2023. The impacts of Cyclone Hale (10 January) and Cyclone Gabrielle 13-15 January did not have the same level of impact. In the local response to repair damage caused Council staff worked with key agencies to develop solutions and restore services.

### Toitū te rohe – A vibrant region






















- Implementation of the Youth Engagement Plan continued. This plan aims to increase opportunities for young people. Activities this quarter included the establishment of a partnership with EastBay REAP to support a freshwater programme (Wai Ora), assisting with a Sea Week event in Ōhope and launch of a refreshed teaching resource 'Life's a Beach'.
- A review of the bus routes has been completed to address known challenges experienced by customers and to meet demand. Public consultation is scheduled for April 2023. Feedback will be analysed and incorporated into the proposal by June 2023.

## Service delivery performance

During 2022/23, we are due to monitor and report on 45 performance measures.

- 21 measures are on track.
- 9 measures are not on track, and are forecast to be at risk of not achieving their target by the end of the year.
- 14 measures are reported on annually or are not due for reporting yet and results will be reported on when data is available.
- 1 Not applicable – measure has target however no incidents occurred to report achievement.

Community outcomes and activities

Group of Activities	He taiao ora A healthy environment	Te mana o te wai Freshwater for life	Kia haumarū, kia pakari te hapori Safe and resilient communities	Toitū te rohe A vibrant region
Catchment Management	 <b>Biosecurity</b>  <b>Regional Parks</b>	 <b>Rotorua Lakes</b>  <b>Coastal Catchments</b>		
Flood Protection and Control			 <b>Rivers and Drainage Schemes</b>  <b>Regional Flood Risk Co-ordination</b>	
Resource Regulation and Monitoring	 <b>Air Quality</b>  <b>Resource Consents</b>  <b>Regulatory Compliance</b>		 <b>Maritime Operations</b>	
Transportation and Urban Planning				 <b>Public Transport</b>  <b>Transport and Urban Planning</b>
Democracy, Engagement and Planning	 <b>Environmental Strategy</b>  <b>Policy and Planning</b>			 <b>Māori Policy (Te Amorangi)</b>  <b>Community Engagement</b>  <b>Governance Services</b>  <b>Regional Development</b>
Emergency Management			 <b>Emergency Management</b>	
Support Services	 <b>Technical Support</b>		 <b>Corporate Support</b>	

Note: We have allocated activities to the outcome they primarily contribute to, but the majority of our activities contribute to multiple outcomes.



# Ngā whakaarotau rautaki

## Strategic priorities

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*We have eight Strategic Priorities, and within these, we have three Impact Areas.*

- ! **Climate change** *see page 8*
- ! **Partnerships with Māori** *see page 9*
- ! **Community participation and constructive relationships** *see page 10*
- ! **Regulatory reform**
- ! **Regional recovery**
- ! **Sub-regional/regional view**
- ! **Land use and transport**
- ! **Making best use of our resources**



# Ngā wā whakaaweawe Impact areas

## ! Climate change

*On 27 June 2019, Regional Council acknowledged climate change as a serious issue for the region by declaring a climate emergency and making a commitment to work with the community on transitioning to a low carbon future and adapting to our changed climate. Council adopted a revised climate change action plan for 2021-23 on 4 August 2021.*

We recognise the importance of our leadership and advocacy role and we are also committing to:

- Supporting new and additional community initiatives
- Working with other local authorities as they engage with their communities
- Engaging with sectors and industry to find solutions
- Exploring ideas and opportunities with others
- Sharing our information and knowledge

### Highlights from the quarter include:

- **Internal Emissions** – This year marks the end of a three-year Toitu CarbonReduce programme. We have developed our understanding of our carbon emissions, begun our path toward reduction, and identified future challenges. The Bay of Plenty Regional Council's current total carbon emissions are 1,114 tonnes per annum. Since 2019, our total carbon emissions have dropped by 8.3%. Emissions are now monitored monthly for each business unit and office. The Council fleet has now 21 electric vehicles in use, or 14% of the fleet. However, vehicle emissions remain our main carbon emitter. An optimization study will highlight emissions reduction opportunities through short-term responses and long term planning.
- **Tourism Bay of Plenty Low Carbon Programme** – the second tranche of local tourism operators has graduated from the 12-week 'Green Room' programme. This LTP funded project focuses on assisting local tourism operators to turn aspirations into reality for a more sustainable tourism sector. The goal is for 100 businesses to go through the programme. The programme is well connected to and supported by the tourism industry. In Waihi Beach and Katikati 17 organisations have graduated. In Tauranga, 11 organisations graduated and a further 12 organisations are currently participating in the training. Planning has commenced to run a cohort in Whakatāne.
- **Blue Carbon Building Blocks** – The assessment and mapping of potential saltmarsh habitat restoration sites in the region has been completed and reported as an environmental publication (Crawshaw & Fox, 2022). This mapping is part of a project exploring the potential of Blue Carbon in the region, along with future work to validate local carbon sequestration rates of saltmarsh. Saltmarsh habitats provide a range of ecosystem services, including carbon storage, and are culturally significant to Maori. Historically the Bay of Plenty has lost 60% of its saltmarsh habitat to reclamation, with the majority lost in Tauranga Harbour and Waihi Estuary (Park 2000). Restoration of saltmarsh habitat will support biodiversity restoration and water quality outcomes, and carbon sequestration.
- **Community Led Adaptation Funding** – The first Community-led Adaption (CLAF) project has been completed with the Maketu Climate Change Adaption Plan now finalized. The development of this plan was led by the Maketu Iwi Collective and developed with and by the community. This was the first of six projects funded through Council's Community-led LTP initiative. The Maketu Adaptation Plan was been nominated for the non-statutory best practice award for the New Zealand Planning Institute Annual Awards. At the April awards ceremony the Maketu Climate Change Adaption Plan won the NZPI's Best Practice Award for Non-Statutory Planning, and the 2023 Nancy Northcroft supreme planning award for Aotearoa.





# ! Partnerships with Māori

*The Treaty principles, and the partnership upon which it is founded, are an established part of our local government framework. As Treaty partners, Māori hold a unique role in shaping and contributing to regional leadership and direction.*

Collectively, Māori contribute significantly to the region through ownership of notable assets, economic investment initiatives, participation in co-governance arrangements with councils, and a growing influence in natural resource management.

We are focused on continuing to work collaboratively with Māori as key contributors to strategic direction and leadership in the region.

## Highlights from the quarter include:

- **Kaimai Kaponga project** – a focus on holistic pest control over a large area in the Kaimai-Mamaku ranges. It's the first time that iwi have formally involved in the restoration of their maunga (mountain) through the Wallaby Programme. The Tura Ngāti Te Ngākau led project is working alongside the Regional Council Toi Moana on paid conservation work to support the wallaby control aspirations of Toi Moana as part of the national wallaby control plan. For Charles Kowhai, Operations Manager, it feels very special for his iwi to be involved at this level for the first time. It allows them to reconnect to the land, which to him is an expression of mana whenua. The field team of eight (including two teams of three rostered to work on the land) are becoming personally connected to restoring their maunga and learning about their whakapapa connections to their hapū and iwi.
- **Tūhourangi Iwi** – Freshwater Projects – Tūhourangi rohe includes seven lakes (and many streams / puna) from within the Te Arawa Lakes Catchment Area. With support from Toi Moana, Tūhourangi Tribal Authority recently completed a series of wananga on Te Mauri o Te Wai (a central component of the NPS-FW). Through this, Tūhourangi has produced a report providing guidance to Toi Moana on their freshwater values and aspirations and alignment with the Regional Plan and NPS-FM. Additionally, they have identified several ongoing opportunities to work in partnership with Council to build capability and capacity in these areas.





# ! Community participation and constructive relationships

*Community participation is a critical element of local government. We are focusing on ensuring that we engage with a representative sample of the community so that we meet the needs of all our region's communities.*

We are also looking to transform how we work with volunteers – we know how valuable the work they deliver is in terms of environmental and cultural wellbeing.

We are looking at increasing participation in our work and decision making by doing more with our communities. This includes getting the public's perspectives and thoughts, but also supporting the public to deliver some of the work we do through community and volunteer groups.

## Highlights from the quarter include:

- Applications for the **School Sustainability and Resilience fund** closed on 31 March 2023. This fund is now in its second year and is part of the Participatory Budgeting initiative. There were 37 applications received requesting funding of \$147,000. These applications are currently being assessed for eligibility
- Through the **Regional Safety and Rescue Service Fund** the Rotorua Mountain Bike Club received funding to support the emergency response to incidents on the mountain bike trails. During the period October 2022 to January 2023 they responded to 90 incidents. Approximately 50% of the patients were based in the Bay of Plenty and the remainder were visitors from across NZ and overseas.

Implementation of the Youth Action Plan continued this quarter. Key actions included:

- The partnership established with EastBay REAP to support a freshwater programme (Wai Ora)
- Providing support to the Noho Marae event for the Instep Young Leaders
- Assisting with a Sea Week event in Ōhope
- The launch of the refreshed teaching resource 'Life's a Beach
- Development of the online Youth Hub which will be launched in the next quarter

# Ngā whakatutukitanga-a-ratonga

## Service delivery performance

*This part of the report is structured around our four community outcomes. We deliver our community outcomes through our groups of activities and identified activities. We have grouped each activity to the primary community outcome that it contributes to, but most of them contribute to two, three, or even all four of our community outcomes.*

*Our specific performance goals are set in our Long-Term Plan 2021-2031.*

### How did we do:

This report collates the non-financial results for the third quarter of the 2022/23 financial year. These targets have been identified as part of the 2021-2031 Long Term Plan. There are some measures that are not collated on a quarterly basis, the results for which will be reported at year end. This is due to the seasonality of results e.g. monitoring for swimmability over swimming season, or results collated on an annual basis.

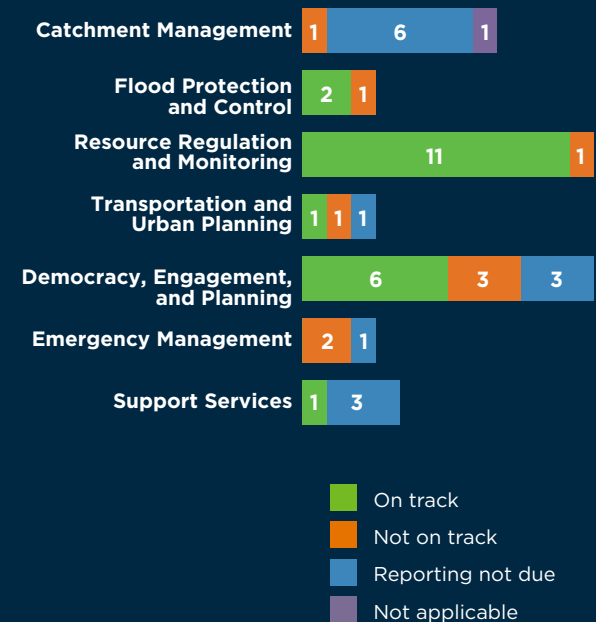
There are a total of 45 performance measures to be monitored in the 2022/23 financial year. As at 31 March 2023, 47% were on track.

### Service Delivery highlights during the quarter include:

- 98% of non-notified consents were issued within the statutory timeframe for this quarter
- All (100%) flood warnings were given in accordance with the flood warning manual

### Performance Summary – Quarter Three

During 2022/23, we are due to monitor and report on 45 performance measures. The graph below depicts our forecast of the end of year results.



*Further detail regarding all of the measures is provided on the following pages.*



# Performance Measures 2022/23

## Summary of results – Quarter Three

### He taiao ora – A healthy environment

Performance Measure	Full Year Target	Q1	Q2	Q3	Q4	YTD Result	EOY Forecast	How did we perform?
Wallaby populations (outside containment area) where wallabies are no longer detected (%)	80%	N/A	N/A	N/A		N/A	●	This result will be collated and reported at the end of the 2022/23 financial year.
Reduction in wallaby progressive containment area (%)	N/A	N/A	N/A	N/A		N/A	●	Results will be provided in 2024/25 year as the measure requires multiple years of monitoring data.
Regional Pest Management Plan programmes that are on-track (%)	85%	N/A	N/A	N/A		N/A	●	Data not yet available. Results for this measure will be available closer to the end of the financial year following review of progress against the full Regional Pest Management Plan.
Number of visitors to Regional Parks	124,068	20,350	25,549	29,554		75,452	●	The number of park visitors for this quarter has increased 13.5% from the previous quarter, and 15.5% from the same time last year.  Further development of the Pāpāmoa Hills Regional Park is still underway. Once this is completed, the opportunity to promote the park will be considered.
Visitor satisfaction for visitors to Regional Parks (%) Two yearly survey	No survey	N/A	N/A	N/A		N/A	●	The survey is undertaken on a two-yearly basis. The next survey will occur in the 2023/24 financial year.
Non-notified consents issued within statutory timeframe (%)	95%	95%	95%	98%		96%	●	There were 117 decisions during the quarter, of which 2 exceeded the statutory timeframe.
Customers satisfied with the resource consents process (%)	84%	N/A	88%	87%		87%	●	This survey is completed once consents are processed. The YTD result for this quarter (87%) exceeds the target of 84%.
Consent decisions overturned at appeal or judicial review where the proposal has not significantly changed	Nil	0	0	0		0	●	There have been no decisions overturned for this quarter.
Number of exceedances of air quality limits in priority airsheds	<21	0	1	1		2	●	There was one air quality exceedance this quarter. This exceedance was recorded close to the Bulk Cargo Facility on Aerodrome Road/De Havilland Way. This exceedance was investigated and appropriate action taken.
Air quality exceedances where investigations started within 10 working days	90%	100%	100%	100%		100%	●	There was one air quality exceedance and the investigation commenced on the day the exceedance occurred.
Planning and policy reports that are rated satisfactory or higher (%) [P&P]	90%	N/A	N/A	N/A		N/A	●	This independent review will be completed and result reported at the end of financial year.
Plan Changes and Policy Statements approved for notification without substantive changes and within timeframe (%)	100%	100%	N/A	N/A		100%	●	There are no Plan Changes and Policy Statements in this quarter.
Planning and policy reports that are rated satisfactory or higher (%) [ES]	90%	N/A	N/A	N/A		N/A	●	This independent review will be completed and result reported at the end of financial year.

## Our resources

Performance Measure	Full Year Target	Q1	Q2	Q3	Q4	YTD Result	EOY Forecast	How did we perform?
Change in total council emissions compared to prior year (%)	5% reduction from PY	N/A	N/A	N/A		N/A	●	This result will be collated and reported at the end of the 2022/23 financial year.

## He wai māori, he wai oranga – Freshwater for life

Performance Measure	Full Year Target	Q1	Q2	Q3	Q4	YTD Result	EOY Forecast	How did we perform?
Number of Rotorua Lakes that have achieved the Trophic Level Index (TLI)	3	N/A	N/A	N/A		N/A	●	Data available at year end. This measure is reported annually in a report for the Ministry for the Environment and approved through the Rotorua Te Arawa Lakes Strategy Group.
Identified Priority Biodiversity Sites that are actively managed (%)	44%	N/A	N/A	N/A		N/A	●	Data available at year end. This is due to the effort required to determine the management status of each of the 429 sites by Council staff, landowners and representatives from other agencies.
Monitored rivers and streams that meet the 'Swimmability' requirements (%)	75%	N/A	N/A	N/A		N/A	●	This measure has identified 24 sites that are monitored. Data not yet available. Results for this measure will be available at the end of the financial year, following collation and analysis of results over summer.
Compliance assessments conducted as per the annual monitoring programme (%)	91%	92%	91%	91%		92%	●	Annual monitoring programme on track and target achieved. There were 743 assessments completed this quarter.
Urgent complaints made to the pollution hotline responded to within 12 hours (%)	99%	100%	100%	100%		100%	●	A total of 14 urgent service requests were received during the quarter. All were actioned within 12 hours.
Non-urgent complaints made to the pollution hotline responded to within 3 working days (%)	99%	99%	98%	97%		98%	●	A total of 1028 out of 1062 non-urgent service requests were actioned within 3 working days. Key reason for those not actioned within the timeframe are higher priorities taking precedent over the non-urgent complaints.
State of the Environment reports published as per schedule (%)	90%	N/A	10%	10%		10%	●	There are 18 State of Environment Reports scheduled for the year, of which two have been completed as scheduled. The remaining 16 reports for the year are all due for completion by June 2023.
Real-time deliverable environmental data available online (%)	95%	96%	96%	96%		96%	●	The Environmental data available online was above target.
Swimming sites monitored for recreational water quality (%)	90%	N/A	N/A	N/A		N/A	●	The monitoring of these swim site occurs from mid-October to the end of March each year and results will be reported at financial year end.

## Kia haumarū, kia pakari te hapori – Safe and resilient communities

Performance Measure	Full Year Target	Q1	Q2	Q3	Q4	YTD Result	EOY Forecast	How did we perform?
Maintenance and repairs completed in accordance with the Rivers and Drainage Asset Management Plan (%)	85%	17.8%	60.5%	88.7%		<b>88.7%</b>	●	The total budget for maintenance is \$11.85m. At the end of March 2023 \$10.5m of repairs and maintenance work had been delivered. This accounts for 88.7% of the annual budget and is considered to be on track.
Renewals completed in accordance with the Rivers and Drainage Asset Management Plan (%)	75%	4.3%	6.8%	12.4%		<b>12.4%</b>	●	A number of projects are currently in construction which will see this percentage rise. The forecast project expenditure at year end is programmed to be \$10.5 million noting that Council has been made aware of the delays to the following major projects: Rangitāiki spillway and Whakatāne Project Future Proof. Other smaller projects have been delayed due to weather impact reasons.
Flood warnings that are given in accordance with the flood warning manual (%)	100%	100%	100%	100%		<b>100%</b>	●	There was a total of 14 flood warnings for the quarter and all were issued in accordance with the flood warning manual.
Oil spills in Tauranga responded to within 30 minutes (%)	95%	100%	100%	100%		<b>100%</b>	●	There were nine oil spills in Tauranga this quarter and all were responded to within 30 minutes.
Oil spills outside Tauranga responded to within two hours (%)	95%	N/A	100%	100%		<b>100%</b>	●	There were three oil spills outside Tauranga this quarter and all were responded within two hours. After further investigation, all oil spills that occurred in September to December were responded within 2 hours. The results have been updated to reflect this.
Navigation aids maintained to "good" quality or higher (%)	95%	100%	100%	100%		<b>100%</b>	●	All navigation aids within the region are currently rated as good or better.
Vessel availability to respond to maritime emergencies in Tauranga, Rotorua Lakes and Whakatāne (%)	95%	100%	100%	100%		<b>100%</b>	●	Two vessels were available to respond per region at any given days.
The level to which the region is prepared for and can effectively respond to an emergency (%)	Increase from PY	N/A	N/A	N/A		<b>N/A</b>	●	This result will be calculated at the end of the year.
The percentage of residents that have a good understanding of what the effects would be if a disaster struck their area	80%	N/A	N/A	N/A		<b>N/A</b>	●	Survey not undertaken this quarter as intended, currently reviewing options for survey completion.
The percentage of residents that have taken any action to prepare for an emergency.	80%	N/A	N/A	N/A		<b>N/A</b>	●	Survey not undertaken this quarter as intended, currently reviewing options for survey completion.



# Toitū te rohe – A vibrant region

Performance Measure	Full Year Target	Q1	Q2	Q3	Q4	YTD Result	EOY Forecast	How did we perform?
Number of public transport trips taken in the region	Increase from PY >2,253,819	674,130	595,350	699,231		<b>1,968,711</b>	●	Our figures show patronage of 699,231 for this quarter. An increase of 36% on the same period 2021/22 despite Tauranga remaining on a reduced timetable due to the unavailability of bus drivers.  While the 50% fare initiative (extended to 30th June 2023) initially had a relatively slight positive impact we have seen a very favourable increase for the third quarter. A number of additional factors could be contributing to this includes the impact of increased fuel prices, the introduction to parking charges in Tauranga and ongoing promotional activity.
Customer satisfaction of bus users	80%	N/A	68%	N/A		<b>68%</b>	●	Customer satisfaction is down from 80% achieved in 2020. The main reasons for the decline in satisfaction were related to service punctuality and reliability which has been impacted by the reduced timetable currently operating. Plans are in place to address these issues and a further survey will be completed later in 2023.
Planning and policy reports that are rated satisfactory or higher (%) [PT]	90%	N/A	N/A	N/A		<b>N/A</b>	●	This independent review will be completed and result reported at the end of financial year.
Number of shared decision making arrangements operationalised and supported by Council	Increase from PY	N/A	N/A	1		<b>7</b>	●	There has been one new shared decision-making arrangement operationalised this quarter – The Tarawera Awa Restoration Strategy Group. Bringing the total agreements to seven.
Completed EEF projects that have achieved their measured goals (%)	90%	100%	100%	N/A		<b>100%</b>	●	There was no completed projects for this quarter. Amendment made to quarter one's result to reflect the completion of two projects. Both projects achieved their goals.
Return on investment (\$ Council funds committed : \$ of volunteer labour) for EEF projects	1:1.5	1:0.26	1:1.34	N/A		<b>1:0.65</b>	●	There were no completed projects for this quarter.
Demographic representativeness of people that take part in formal engagement with Council (%)	Increase from PY >0.62	N/A	0.85	N/A		<b>0.85</b>	●	There has been no new survey completed during this quarter.
Council and Committee agendas that are available at least two working days before meetings (%)	100%	100%	100%	100%		<b>100%</b>	●	There were 14 agendas published and all were completed within the required timeframes during the quarter.
Draft Council and Committee meeting minutes that are published within 10 working days (%)	95%	80%	100%	93%		<b>88%</b>	●	A total of 14 meeting minutes were published during this quarter of which 13 were within identified timeframe. Minutes late due to extended leave of staff and authorised approvers over Christmas period. Amendment made to Q1.
Council reports on Council agendas that are publicly excluded (%)	Reduce from PY	14%	21%	10%		<b>17.5%</b>	●	There was a total of 111 reports on Council Agendas of which 11 (10%) were publicly excluded during the quarter. Although the target is to reduce the number of public excluded papers this is dependent on the nature of the issues council is required to make a decision on.
Council and Committee meetings live streamed to members of the public (%)	90%	100%	100%	100%		<b>100%</b>	●	All Council meetings held in Chambers were livestreamed during the quarter.
Number of new jobs created through Bay of Connections and/or Bay of Plenty Regional Council	Increase from PY	N/A	N/A	N/A		<b>N/A</b>	●	Data not available until end of financial year.

# Ngā whakatutukitanga ahumoni

## Financial performance

*Making best use of our various financial resources to deliver on our community outcomes, including supporting others to deliver, is a strategic priority. This aligns with our key financial principles of prudence and affordability.*

We regularly monitor, evaluate and forecast our financials to enable timely, accurate and targeted information for key decision-making processes. The following provides an update on our financial performance for the nine months ending 31 March 2023.

### Revenue and expense - operating and capital

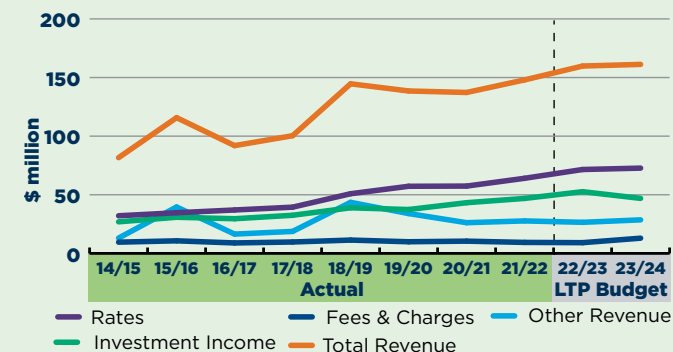
The statement provides year to date financials for the nine months ending 31 March 2023, and annual (full year) forecast.

	Year to Date \$'000				Annual \$'000			
	Budget	Actual	Variance		Budget	Forecast	Variance	
<b>Operating revenue by class</b>								
Rates	53,419	54,391	972	Higher	71,060	71,542	482	Higher
Dividends	23,900	23,091	(809)	Lower	46,000	46,091	91	Higher
Finance revenue	5,105	4,136	(969)	Lower	6,807	6,534	(272)	Lower
Internal interest	3,577	5,037	1,460	Higher	4,770	6,230	1,460	Higher
Fees and charges	9,072	6,383	(2,689)	Lower	12,096	9,141	(2,955)	Lower
Other revenue	18,293	18,765	471	Higher	24,265	26,495	2,230	Higher
<b>Total operating revenue</b>	<b>113,367</b>	<b>111,803</b>	<b>(1,564)</b>	Lower	<b>164,997</b>	<b>166,033</b>	<b>1,035</b>	Higher
<b>Operating expenditure by class</b>								
Employee expenses	38,313	37,911	(402)	Lower	52,313	50,834	(1,480)	Lower
Contractors and consultants	46,202	41,538	(4,664)	Lower	61,599	60,215	(1,384)	Lower
Finance Costs	6,292	3,667	(2,625)	Lower	8,390	5,885	(2,505)	Lower
Internal interest	3,577	5,037	1,460	Higher	4,770	6,230	1,460	Higher
Other expenditure	41,610	33,882	(7,727)	Lower	52,758	50,420	(2,337)	Lower
<b>Total operating expenditure</b>	<b>135,995</b>	<b>122,036</b>	<b>(13,958)</b>	Lower	<b>179,830</b>	<b>173,585</b>	<b>(6,245)</b>	Lower
<b>Total operating surplus (deficit)</b>	<b>(22,628)</b>	<b>(10,233)</b>	<b>12,395</b>		<b>(14,833)</b>	<b>(7,552)</b>	<b>7,280</b>	
<b>Total capital revenue</b>	<b>3,058</b>	<b>4,558</b>	<b>1,501</b>	Higher	<b>4,064</b>	<b>5,238</b>	<b>1,174</b>	Higher
<b>Total surplus (deficit)</b>	<b>(19,570)</b>	<b>(5,675)</b>	<b>13,896</b>		<b>(10,769)</b>	<b>(2,314)</b>	<b>8,455</b>	
<b>Total capital expenditure</b>	<b>27,430</b>	<b>7,640</b>	<b>(19,789)</b>	Lower	<b>42,454</b>	<b>23,103</b>	<b>(19,351)</b>	Lower

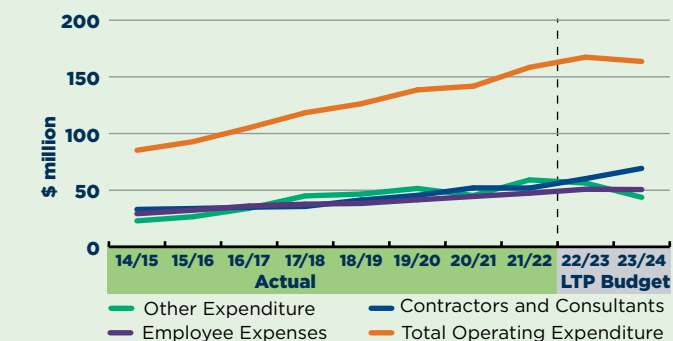
## 10 years performance

(actual, forecast for 2021/22, and budget)

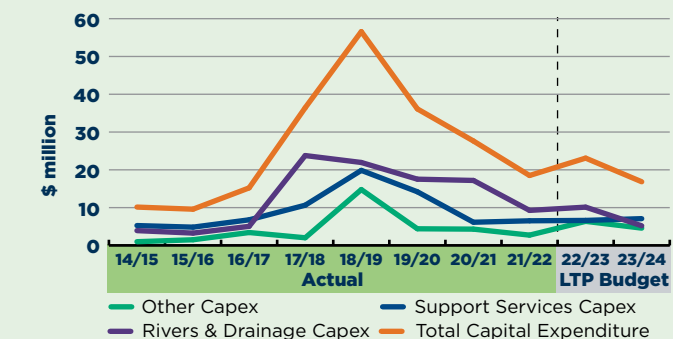
### Revenue



### Operating expenditure

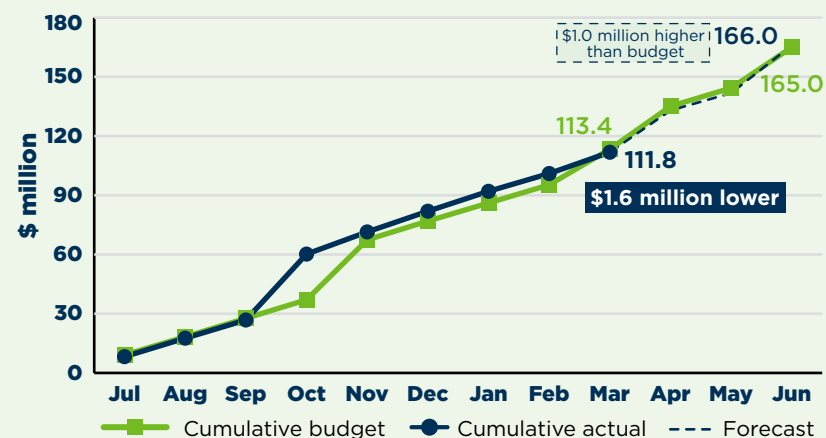


### Capital expenditure



## Operating revenue

The graph shows annual revised budget against actuals for the nine months, and the annual financial forecast.



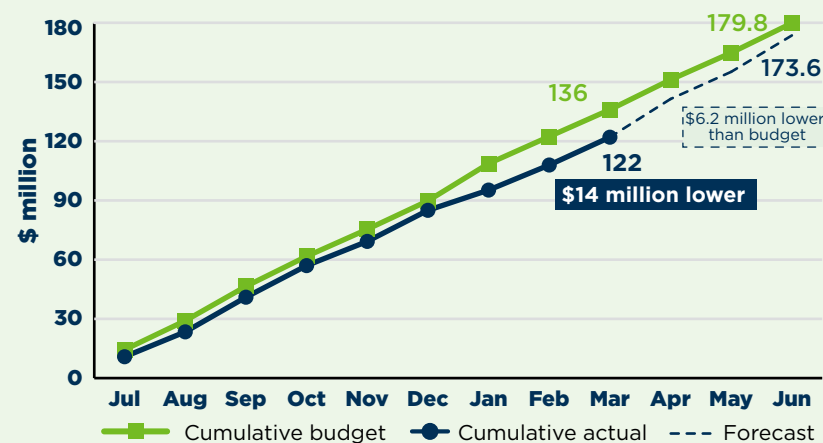
## Top 5 variances

Activity	Year to Date \$000				Annual \$000				Full Year forecast variance explanations
	Revised Budget	Actual	Variance		Revised Budget	Forecast	Variance		
<b>Coastal Catchments</b>	9,759	10,241	482	Higher	13,012	13,553	541	Higher	Forecast is \$0.5m <b>higher</b> than budget and correlates with an operating expenditure increase in grants and subsidies due to timing of landowner claims and payments.
<b>Public Transport</b>	27,736	27,618	(118)	Lower	36,906	37,401	495	Higher	Forecast is \$0.5m <b>higher</b> than budget due to increased subsidies from Waka Kotahi expected for half price fares, driver wages funding, and indexation costs, offset by reduced fare revenue from Tauranga's reduced timetable and half price fares.
<b>Rivers and Drainage Schemes</b>	15,780	16,193	414	Higher	21,123	21,599	476	Higher	Forecast is \$0.4m <b>higher</b> than budget due to timing of the final insurance payments received for the 2017 flood event.
<b>Rotorua Lakes</b>	7,217	5,943	(1,274)	Lower	9,636	9,129	(507)	Lower	Forecast is \$0.5m <b>lower</b> than budget mainly due to a reduced uptake in the Land Incentives Scheme for the Rotorua Te Arawa Lakes Enhancement programme.
<b>Biosecurity</b>	7,468	6,612	(856)	Lower	9,958	8,920	(1,038)	Lower	Forecast is \$1.1m <b>lower</b> than budget due to unspent Wallaby 2021/22 budget that is funded from reserves. \$1m funding for the Wallaby programme was received in advance last year (2021/22) and is held in reserve.



## Operating expenditure

The graph shows annual revised budget against actuals for the nine months, and the annual financial forecast.

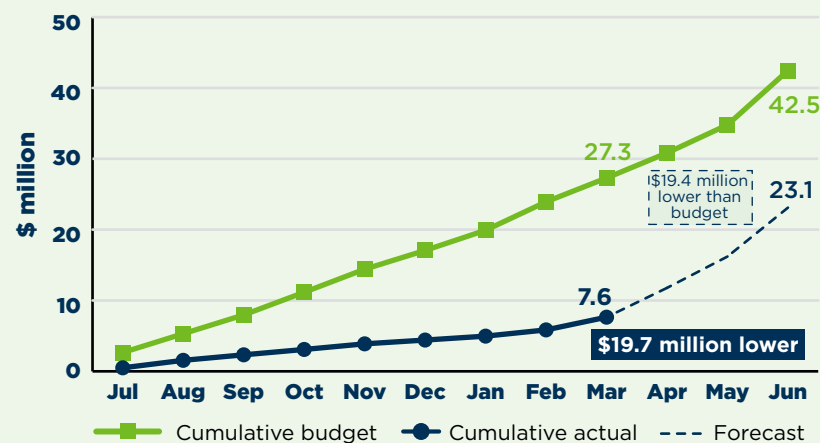


## Top 5 variances

Activity	Year to Date \$'000				Annual \$'000				Full year forecast variance explanations
	Revised Budget	Actual	Variance		Revised Budget	Forecast	Variance		
<b>Maritime Operations</b>	1,721	2,448	728	Higher	2,324	3,031	707	Higher	Forecast is \$0.7m <b>higher</b> than budget due to an unbudgeted joint project with Tauranga City Council (TCC) to remove a vessel from the Tauranga Harbour.
<b>Rivers and Drainage Schemes</b>	9,844	9,294	(550)	Lower	13,275	12,337	(938)	Lower	Forecast is \$0.9m <b>lower</b> than budget due to a net reduction in 5-year flood event assumptions being removed from the forecast, offset against an increase in depreciation for the Kopeopeo Canal which relates to professional advice from PwC and asset valuations received subsequent to the budget being set.
<b>Rotorua Lakes</b>	7,150	5,761	(1,390)	Lower	9,572	8,100	(1,472)	Lower	Forecast is \$1.5m <b>lower</b> than budget mainly due to reduced interest in the Land Use Incentives Scheme for the Rotorua Te Arawa Lakes Enhancement programme.
<b>Corporate Support</b>	29,772	26,756	(3,015)	Lower	39,672	37,430	(2,242)	Lower	Forecast is \$2.2m <b>lower</b> than budget mainly due to the timing of Quayside Holdings Limited (QHL) taking up their borrowings from Council for Rangiora and associated interest.
<b>Policy and Planning</b>	4,732	3,010	(1,721)	Lower	6,394	4,230	(2,164)	Lower	Forecast is \$2.2m <b>lower</b> than budget mainly due to vacancies in the team, and reduced consultant costs due to lower engagement with Iwi relating to Freshwater projects.

## Capital expenditure

The graph shows annual revised budget against actuals for the nine months, and the annual financial forecast.



## Top 5 variances

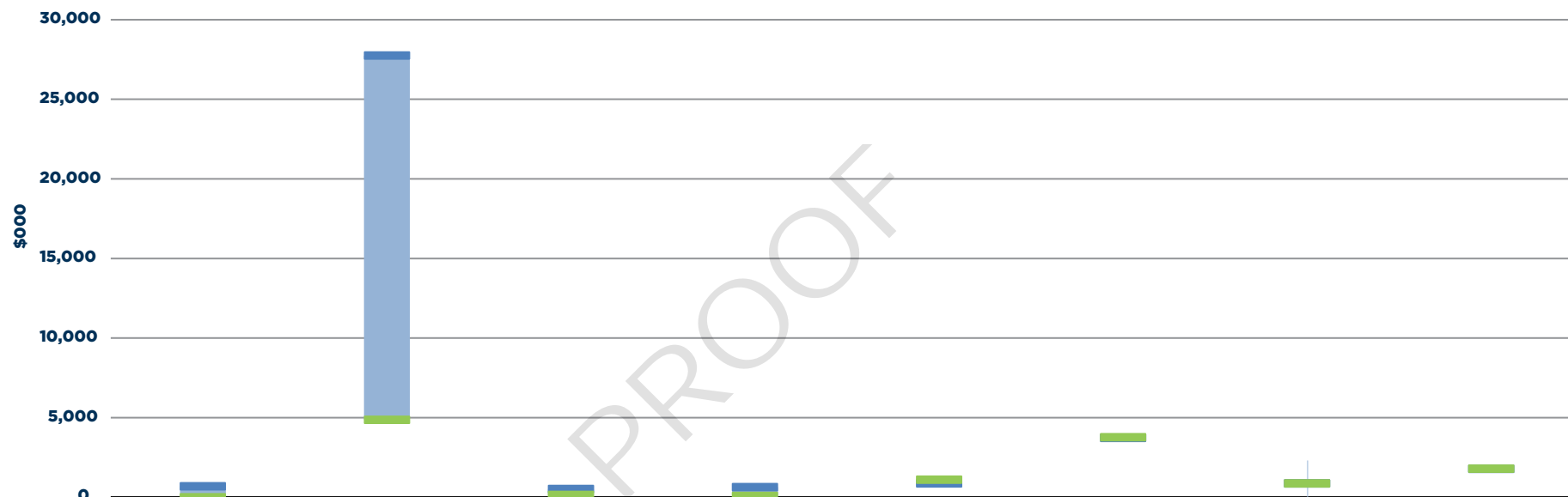
Activity	Year to date \$'000				Annual \$'000				Full year forecast variance explanations
	Revised Budget	Actual	Variance		Revised Budget	Forecast	Variance		
<b>Rivers and Drainage Schemes</b>	14,554	2,622	(11,932)	Lower	21,394	10,127	(11,267)	Lower	Forecast is \$11.3m <b>lower</b> than budget due to various project delays in the Rangitāiki-Tarawera and Whakatāne-Tauranga Catchments. A delivery review indicates some project cost will need to be carried forward to 2023/24.
<b>Corporate Support</b>	6,833	3,075	(3,758)	Lower	11,191	6,612	(4,579)	Lower	Forecast is \$4.6m <b>lower</b> than budget due to the Waterfront Development delays (timing related), building capital delays and Quay Street West Wing Refurbishment delays (procurement related).
<b>Rotorua Lakes</b>	1,082	6	(1,076)	Lower	1,656	146	(1,510)	Lower	Forecast is \$1.5m <b>lower</b> than budget mainly due to landowner negotiation delays on the Wetland project. Design and preparation work is underway for a Rural Drain Pilot project site.
<b>Regional Parks</b>	2,606	734	(1,872)	Lower	4,137	3,393	(744)	Lower	Forecast is \$0.7m <b>lower</b> than budget due to the Pāpāmoa Regional Hills Project now expected to be completed in Spring 2023.
<b>Public Transport</b>	346	0	(346)	Lower	512	0	(512)	Lower	Forecast is \$0.5m <b>lower</b> than budget due to the delay of the Transport Management System (TMS) starting in July 2023.

## Forecast funding sources 2022/23

We regularly monitor, evaluate and forecast our funding sources. We hold a number of reserves where monies are held for specific purposes. The graph below demonstrates what we expect the movement in those reserves to be by year end, as at 31 March 2023.

### Reserve balance

■ Opening Balance ■ Forecast Year End Balance



\$000's	Equalisation	Regional Fund	Passenger Transport	Rotorua Lakes	Rotorua Lakes Deed	River and Drainage Works	Rotorua Air Quality	CDEM
Opening Balance 01 July 2022	683	27,741	515	637	865	3,729	868	1,785
Approved and Direct Use	(683)	(29,963)	0	(300)	9	(414)	0	0
Forecast Movement	0	7,088	(375)	(252)	223	447	3	6
<b>Forecast Year End Balance 30 June 2023</b>	<b>0</b>	<b>4,866</b>	<b>140</b>	<b>85</b>	<b>1,097</b>	<b>3,762</b>	<b>871</b>	<b>1,791</b>

\* Subject to audit

Commentary – The forecast closing balances for Passenger Transport are:  
Tauranga \$501 deficit, Rotorua \$585k, Western Bay \$187k, Whakatāne \$131k deficit



# Treasury performance update

As at 31 March 2023, Council had \$220.1 million of external loans and \$239.1 million of investments.

## Investments

Our total investment portfolio is \$239.1 million comprising term deposits \$65 million, call accounts / working capital \$46 million, Toi Moana Trust \$70 million and Quayside (on-lend) \$58.1 million.

The investment portfolio has an average yield of 5.05%. The 'positive carry' between the average cost of debt and the average investment return as of 31 March 2023 was 1.88%, up from 1.62% as at 31 December 2022 as Council benefits from increasing interest rates on short term investments and fixed term interest rates on borrowing.

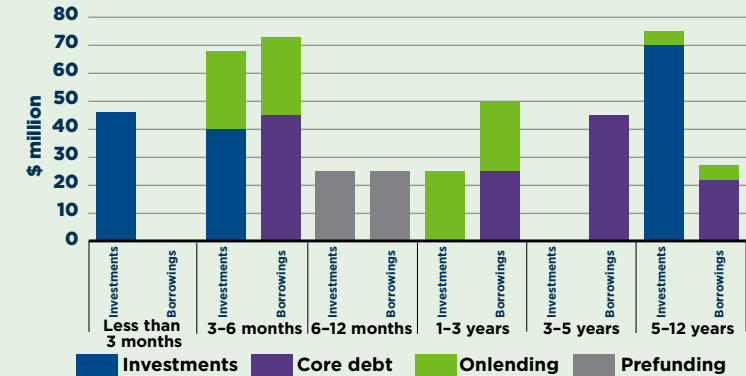


## Borrowings

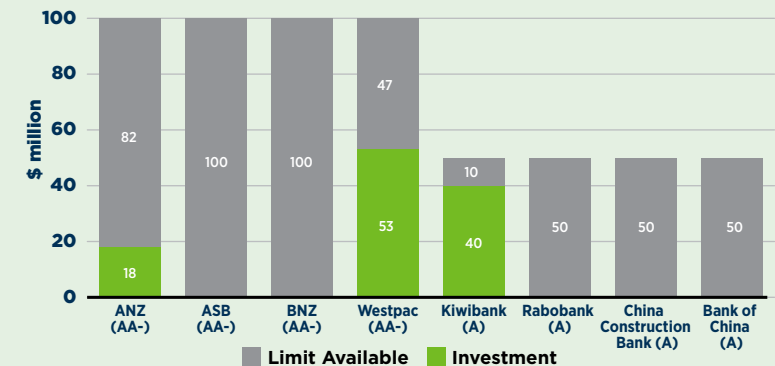
Council has borrowed \$220.1 million from the Local Government Funding Agency (LGFA) with \$58.1 million on-lent to Quayside. \$137 million has been borrowed to fund capital expenditure and a further \$25 million has been borrowed and invested to pre-fund capital expenditure through 2023/24. Which is less than the Long Term Plan forecast for 2022/23 of \$146 million.

Council has \$45 million of core borrowing that matures on 15 April 2023. This will be partially repaid and partially refinanced depending on capital expenditure forecasts.

## Maturity profile - borrowings and investments



## Investment exposure by counterparty



# Te hauora me te haumarutanga

## Health and safety

### Lead health and safety indicators

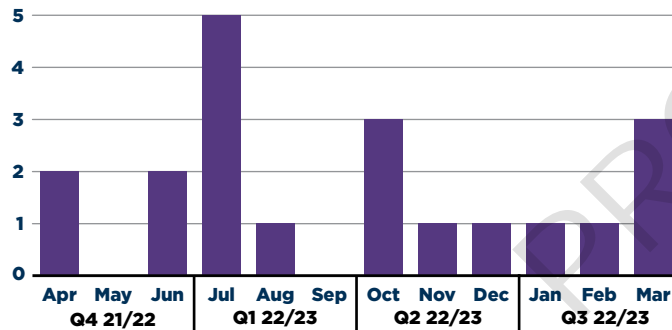
#### Notifiable events

There was one notifiable event in Quarter Three.

#### Near misses reported per month

*last 12 months*

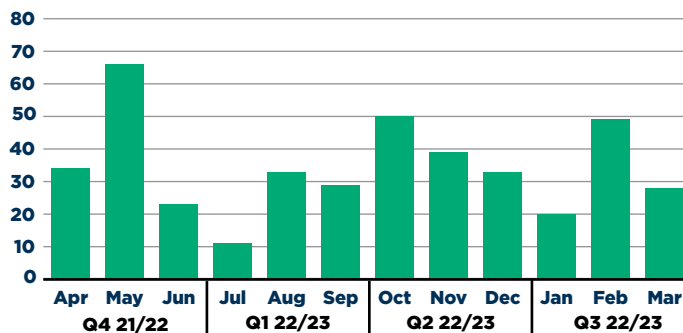
There were five near misses in Quarter Three.



#### H&S training completed

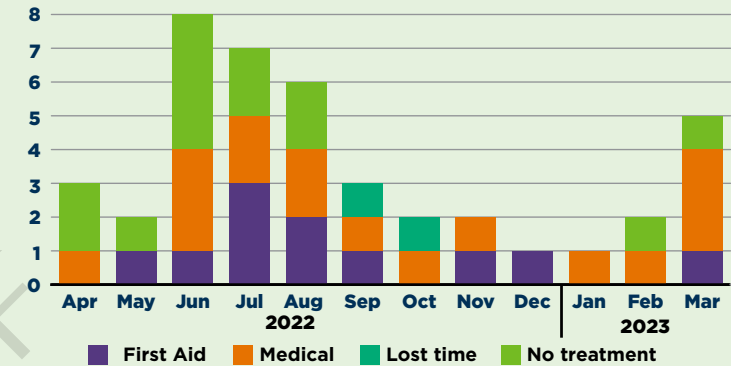
*last 12 months*

97 people have completed H&S training in Quarter Three.



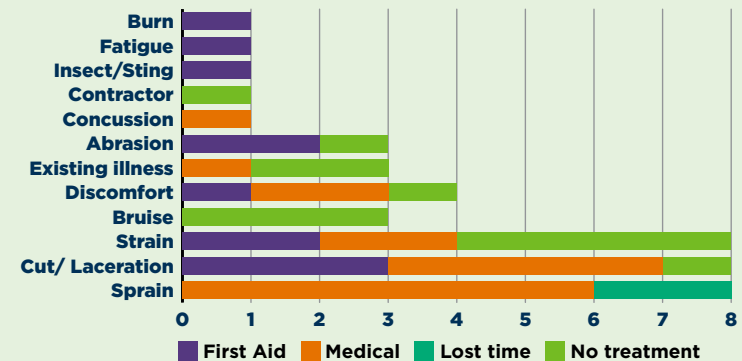
### Health and safety lag indicators

#### Injuries *last 12 months*



There were eight injuries in Quarter Three. One required first aid, five medical treatments and two not needing treatments.

#### Injuries by category *last 12 months*

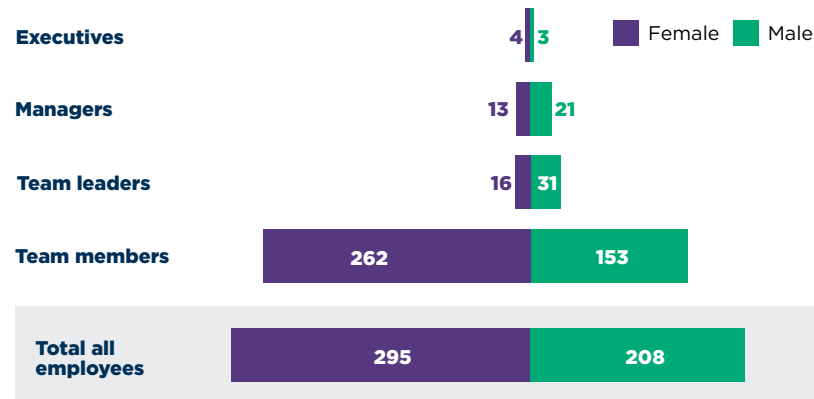


Over the past twelve months, cuts/lacerations (eight), sprain (eight) and strain (eight) have been the most common injury categories.

# Pūmanawa tangata

## People and culture

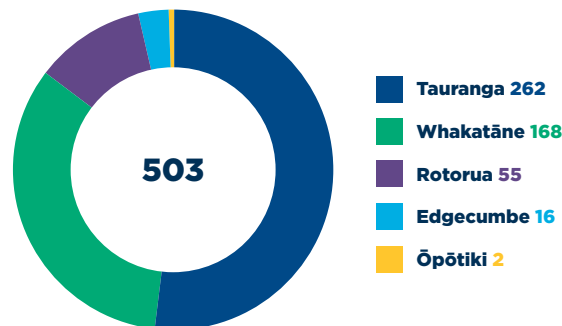
### Managerial levels by gender



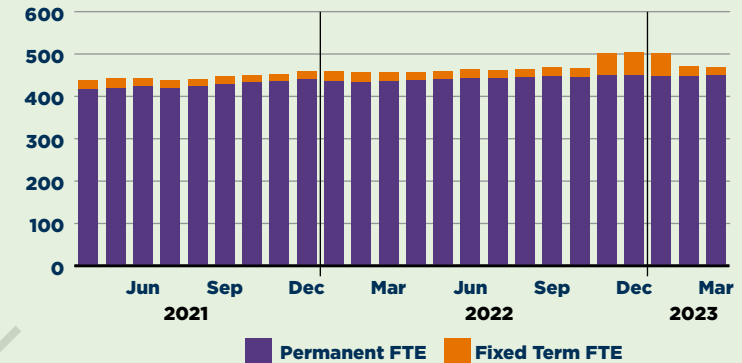
58.65% of our staff are female, and we have well balanced gender equality at the executive and manager level combined. This is a similar overall and executive-manager gender split as at the same quarter last year.

### Headcount by location as at 30 September 2022

52% of staff are Tauranga-based, with the rest in Whakatāne (33%), Rotorua (11%), Edgecumbe, and Ōpōtiki. This is the same split (+/-1%) as at the same quarter last year.

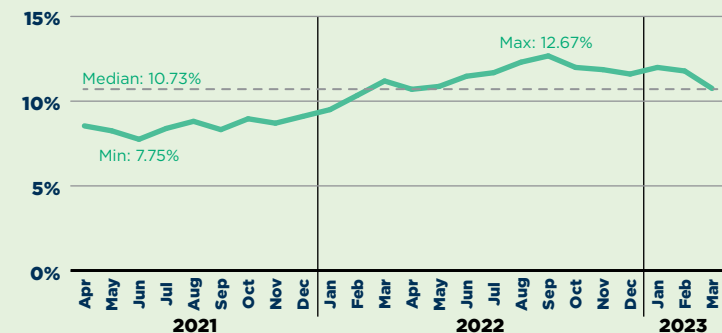


### Permanent and fixed term full time employees last two years



Our employee headcount (both permanent and fixed term) is 503 which equates to a total 469.22 FTE. This is made up of 449.27 permanent FTE and 19.95 fixed term FTE. At the same quarter last year, we had an employee headcount of 489, which equated to 455.8 full time equivalents. This was made up of 436.7 permanent FTE and 19.1 fixed term FTE.

### Rolling staff turnover last two years



Rolling staff turnover as at March 2023 was 10.75%, compared to 11.2% at the same time last year.

PROOF

