

Kia rite mai i te panonitanga

Get ready for change



From July 2022 how your Bay of Plenty Regional Council rates are invoiced and paid is changing.

He aha ngā pānga o te panonitanga ki a koe

What the change means for you.

If you are a ratepayer, your Bay of Plenty Regional Council rates will no longer be invoiced by your city or district council. Instead, you will be invoiced by Bay of Plenty Regional Council and you will pay your rates directly to us.

He aha te take o te panonitanga?

Why the change?

We want to be more transparent and accountable for the work we do for you using your rates.

By invoicing you directly, you will have better visibility of where your money is spent to create a healthy environment, freshwater for life, safe and resilient communities, and a vibrant Bay of Plenty region.

He aha e whai ake nei? **What happens next?**

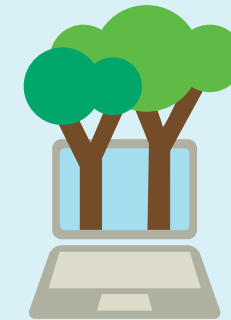


Your city or district council will continue to send you rates invoices for the services that they provide.

You can sign-up to pay by direct debit or get your rates invoice by email at any time

You can keep updated about the change in rates collection by going to boprc.govt.nz/rates or call our Contact Centre on 0800 884 880

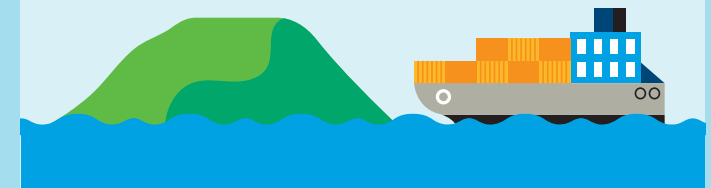
Be green, go paperless.
Get your rates invoice by email.



You can help us reduce the impacts of climate change by receiving your rates invoice and communications by email rather than via post. If you don't already get your invoice by email visit boprc.govt.nz/rates to sign up now.

Did you know...

Our work is funded by a mix of rates, fees, charges, grants and investment income. Through our investment in Quayside Holdings Limited **the average rates bill in 2021/22 was reduced by around \$350 per property,** a significant saving for ratepayers across the region.



Ngā kaupapa e tautokohia e āu reiti

The work your rates help fund



Catfish removed from Rotorua Te Arawa Lakes

60,000*



Number of public transport trips taken

2.66M*



Water quality testing sites

270+



Natives planted for environmental protection

870,000*



Visitors to Regional Parks

120,000*



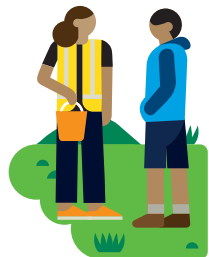
Spoke with

14,800*

harbour and lake users to educate them and keep them safe

Pollution hotline calls investigated

3,736*



Support of volunteer groups

50+



Inspections for pests

4,725*



Environmental consent checks

4,861*

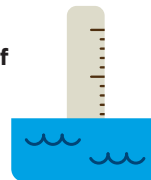


Stopbanks for flood protection

380km

Water level monitoring sites to protect against the impact of both flooding and droughts

680+



* Latest annual figures

What's the difference between the Regional Council and city and district councils?

We look after the environmental management of the region, including protection of the region's land, air and water. We also respond to pollution events and take a lead role in animal and plant pest management. We have an active role in minimising risks from natural hazards, making sure you're safe when on the water along our coast and on our lakes and rivers, and we provide public transport.

City and district councils deliver the services you use day to day. This includes quality drinking water, wastewater and stormwater, roads and rubbish collection, as well as providing community facilities such as parks, cycleways, community halls, libraries, swimming pools and sports fields.

Why do I have to pay rates to two councils?

Every council in New Zealand, including regional councils and city and district councils, collect rates income to help fund the work they're required to do by law.

Do I need to do anything right now?

The first Bay of Plenty Regional Council rates payment isn't due **until the end of October 2022**. If you already receive a city or district rates invoice by email you don't need to do anything. If you want to receive your invoice by email sign up at boprc.govt.nz/rates otherwise your rates invoice will be delivered by mail.

You can keep updated about the change in rates collection by going to boprc.govt.nz/rates or call our Contact Centre on **0800 884 880**



BAY OF PLENTY
REGIONAL COUNCIL
TOI MOANA