

Te Mahere ā-Tau whakarāpopoto Annual Report Summary 2020/21

For the financial year 1 July 2020 to 30 June 2021



Ngā reo kōrero

Your representatives



Bay of Plenty Regional Council has 14 councillors, with 11 elected from four general constituencies – Tauranga (five councillors), Rotorua, Western Bay of Plenty and Eastern Bay of Plenty (two each), while voters on the Māori roll elect one councillor from each of the three Māori constituency areas – Kōhi, Mauao and Ōkurei.

From left: Jane Nees, Norm Bruning, Andrew von Dadelszen, Stuart Crosby, David Love, Paula Thompson, Stacey Rose, Lyall Thurston, Kevin Winters, Doug Leeder, Bill Clark, Te Taru White, Matemoana McDonald and Toi Kai Rākau Iti.

Mihi

*E ngā mana, e ngā reo, e ngā
kārangarangatanga maha, puta noa,
tēnā koutou katoa!*

*Mai i ngā Kuri-ā-Whārei ki Tihirau,
Mai i Maketū ki Taupō-nui-ā-Tia,
Ko te rohe kaunihera tēnei o Toi Moana*

*Kua kaha whakarongo atu mātou o Toi Moana ki
ngā reo maha o te rohe nei, me te mea hoki, ko te
orangatonutanga o ngā hāpori maha te whāinga
mātuatua. Ko tētahi o ngā tino whāingā kē atu, ko te
āta whakapakari, āta whakakaha i ngā hereherenga
kei waenganui i ngā kāhui tāngata maha o te rohe nei.*

*Ko te kaunihera ā rohe o Toi Moana, he waka eke noa.
Ā, mā te āta tuitui i ngā taurahere tāngata e tika rawa
ai ā mātou mahi, e mārāma hoki ai mātou ki te iti
kahurangi o tēnā, o tēnā, puta noa i tō tātou rohe.*

*Kia toi te whenua, kia toi te moana, kia toi te taiao,
kia toi te tangata! Tīhei Mauriora*

*To all authorities, to all voices, to the
many affiliations across our region,
we acknowledge you all.*

*From Waihī Beach to the East Cape,
From Maketū to the shores of Lake Taupō-nui-ā-Tia,
this is our region of The Bay of Plenty Regional Council.*

*We have listened, and taken on board the aspirations
of our communities confirming that we are a region
seeking wellbeing and vitality together. The focus is to
strengthen our connections and relationships with each
other and our taiao, our environment.*

*Toi Moana is a waka for all, and there are
no exceptions. Together we shall realise our
collective aspirations. The ongoing guidance
from our communities ensures we never deviate
from our commitment to you, our community and
our environment.*

*Let the land prosper, let the ocean and lakes prosper,
let our environment prosper – 'tis the breath of life.*

Thriving together - mō te taiao, mō ngā tāngata

The way we work

We provide great customer service

We honour our obligations to Māori

We deliver value to our ratepayers and our customers

We continually seek opportunities to innovate and improve

We look to partnerships for best outcomes

We use robust information, science and technology

Strategic challenges

Different priorities and issues across the region

The implications of changing climate

Limitations of our natural resources

Sustaining development across the region

An increasingly complex operating environment

Ensuring Māori participation in council decision making

Balancing the expectations of both national and local partners

COMMUNITY OUTCOMES

OBJECTIVES

A healthy environment

We will maintain and enhance our air, land, freshwater, geothermal, coastal resources and biodiversity for all those who live, work and play within our region. We support others to do the same.

1. We develop and implement regional plans and policy to protect our natural environment.
2. We manage our natural resources effectively through regulation, education and action.
3. We work cohesively with volunteers and others, to sustainably manage and improve our natural resources.
4. Our environmental monitoring is transparently communicated to our communities.

Freshwater for life

Our water and land management practices maintain and improve the quality and quantity of the region's fresh water resources.

1. Good decision making is supported through improving knowledge of our water resources.
2. We listen to our communities and consider their values and priorities in our regional plans.
3. We collaborate with others to maintain and improve our water resource for future generations.
4. We deliver solutions to local problems to improve water quality and manage quantity.
5. We recognise and provide for Te Mana o Te Wai (intrinsic value of water).

Safe and resilient communities

Our planning and infrastructure supports resilience to natural hazards so that our communities' safety is maintained and improved.

1. We provide systems and information to increase understanding of natural hazard risks and climate change impacts.
2. We support community safety through flood protection and navigation safety.
3. We work with our partners to develop plans and policies, and we lead and enable our communities to respond and recover from an emergency.
4. We work with communities and others to consider long term views of natural hazard risks through our regional plans and policies.

A vibrant region

We work with our partners and communities to achieve integrated planning and good decision-making. We support economic development, understanding the Bay of Plenty region and how we can best add value.

1. We lead regional transport strategy and system planning, working with others to deliver a safe and reliable public transport system.
2. We contribute to delivering integrated planning and growth management strategies especially for sustainable urban management.
3. We work with and connect the right people to create a prosperous region and economy.
4. We invest appropriately in infrastructure to support sustainable development.

Our values

Trust

Integrity

Courage





Manaakitanga

Kotahitanga

Whanaungatanga

Rārangi Kaupapa

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Te timatatanga Introduction



From the Chair and Chief Executive

We are pleased to present our Annual Report for 2020/21. This report presents our financial and service delivery results for 2020/21. This is the third and final Annual Report against our Long Term Plan 2018-2028.

The beginning of this financial year was dominated by ensuring a swift recovery from the significant first effects of the COVID-19 global pandemic within the region, and keeping a close watch on national and global developments. Thankfully, as the year progressed there were no significant outbreaks in the region, which meant our service delivery levels were not significantly adversely affected.

We achieved 28 of our 33 performance targets (85%) and continued to deliver a number of major projects contributing to our Community Outcomes and the wellbeing of our region. Significant achievements this year included work on implementing new rules to bring New Zealand's freshwater resources, waterways and ecosystems to a healthier state. Work was also progressed on a number of flood protection projects contributing to climate change mitigation. These included upgrades to the Kaituna Mole and stage six of the Rangitāiki Floodway project. We also connected and consulted with our community on the Regional Land Transport Plan (RLTP) and progressed work on the Pāpāmoa Hills Cultural Heritage Regional Park upgrade. Our Kaituna River Re-Diversion and Te Awa o Ngatoroirangi/ Maketū Estuary Enhancement Project was the winner of the Terry Healy Coastal Project Award from the New Zealand Coastal Society. This project has already made a significant contribution to our coastal and marine environments, and will continue to do so for many years.

Another key piece of work this year was our Long Term Plan 2021-2031. Through the development of the plan, we engaged with our community using both physical and online methods and events, which allowed us to engage with the general public, local authorities, iwi/hapū, local authorities, community boards, and businesses. Despite the effects of COVID-19, we delivered our Consultation Document to audit before Christmas 2020, adopted the full plan before the statutory deadline, and received a record number of formal submissions.

In March 2021, several earthquakes occurred, which resulted in tsunami warnings being issued, with populations in some areas of the region sent to high ground. As a result, planning for tsunamis became a higher priority. This has involved significant stakeholder engagement and local input, with initial work this year and more to happen in the future.

This year marks the 30th anniversary for Quayside Holdings Limited. Not only is this an important milestone to reflect upon, but we are excited by the future before us. The Council Group, which includes our 100% shareholding in Quayside, is pleased to report a record net profit after tax attributed to council of \$85.2 million.

Providing strong income to the council, Quayside is focused on diversified commercial return for the good of the region, along with wider benefits such as environmental and cultural considerations and positive social outcomes. This drives intergenerational returns, reduces councils' reliance on rates and benefits the wider community by keeping rates low.

This year's dividend payout to Bay of Plenty Regional Council of \$33 million is the largest to date, reducing general rates by an average of \$289 per property in the region.

Quayside has achieved significant results, not merely financial, but also in relation to people, the community, and stakeholder relationships. Engagement with local iwi and an understanding of te ao Māori has been a key focus for Quayside this year.

Council has delivered an operating surplus of \$7.3 million for the year, and delivered our work programme through operating expenditure of \$141.7 million, compared to a budget of \$142.4 million. Revenue during the year was \$149.0 million compared to budget of \$136.8 million. We also delivered a significant capital works programme with capital expenditure of \$27.6 million, compared to a budget of \$51.5 million.

As we look forward to 2021/22 and beyond, we are excited to begin delivering our new Long Term Plan. One of our main focus areas will be adapting to the changes signalled by Central Government, particularly changes to the Resource Management Act, and new rules and regulations to restore and protect the health of New Zealand's waterways. We are also keen to progress our work on partnerships as we seek greater integration with the different organisations and groups in the region.



Doug Leeder

Chair



Fiona McTavish

Chief Executive

Ngā whakatutukitanga-a-ratonga

Service Delivery Performance

Our work is carried out across 33 activities, which are sorted into nine groups of activities. These nine groups deliver the services and infrastructure, and perform the functions that enable us to deliver on the Community Outcomes outlined in our Strategic Framework. Our performance measures and targets are set in our Long Term Plan 2018-2028.

Each of the nine groups of activities state the levels of service that will be delivered by that Group, and have performance measures and targets that indicate how well we are delivering our services to the community.

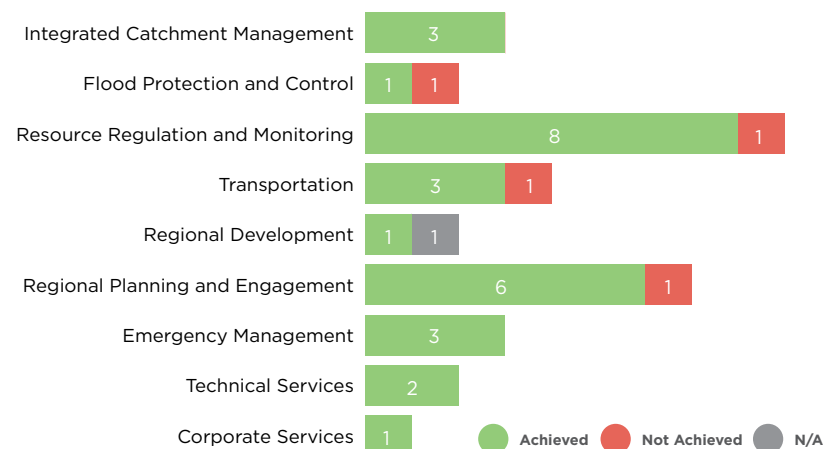
In our Long Term Plan 2018-2028 we agreed on a suite of performance measures. This is our last Annual Report to report on those measures, and we are pleased to report that we have achieved most (85%) of the targets and came close with several others. We have seen improvement in some of our levels of service, including timeliness for both resource consent processing and the publishing of Council and Committee meeting minutes. We have also increased customer satisfaction for persons filing complaints against RMA non-compliance, as well as the staffing, and training, for staff identified for roles in the Emergency Coordination Centre. The passenger transport patronage increased compared to last year, but not by enough to meet the set target.

Of the 33 measures we used to track our performance in 2020/21, the summary graph shows that:

- We achieved the targets for 28 measures (85%)
- We have not achieved the targets for four measures (12%)
- One measure is no longer considered applicable (3%)

Detail on each of the 33 measures, targets and previous results can be found under the group of activity section of this report.

TARGETS BY GROUP OF ACTIVITIES



Ngā whakatutukitanga ahumoni Financial Performance

The Bay of Plenty Regional Council audited results reflect strong progress and resilience despite the evolving response to the COVID-19 pandemic and its impact on Council's operations and across the Group. While the severity, duration and long-term implications of the pandemic continue to be highly uncertain, we remain strongly committed to being fiscally responsible by managing our finances prudently and sustainably. Our financial management approach and our paramount focus on organisational agility, will ensure we can continue to deliver services and infrastructure that our community expects now and in the future, while maintaining regional affordability.

For the year ended 30 June 2021, Bay of Plenty Regional Council has generated an operating surplus of \$7.3 million which was above our planned operating deficit of \$5.6 million (2020: \$0.04 million surplus).

The Bay of Plenty Regional Council Group, which includes our 100% shareholding in Quayside Holdings Limited, has achieved net profit after tax attributed to Council of \$83.5 million (2020: \$36.4 million surplus). We are pleased to report Quayside has paid \$33.1 million in dividends to Council reducing general rates in the Bay of Plenty by an average of \$289 per property.

In June 2020 Bay of Plenty Regional Council adopted its Annual Plan 2020/2021 in an unprecedented environment due to the impact of COVID-19 pandemic. Compared to the prior year Council projected an increase in operating expenditure of \$4 million and a reduction in operating revenue of around \$1.6 million resulting in a planned operating deficit of \$5.6 million.

Our annual budget included a number of measures to enable relatively high levels of operating investment in the region to continue while maintaining our strong commitment to long-term financial prudence, sustainability and regional affordability. These measures included:

- using our financial reserves to lessen the impact on ratepayers, this included maintaining a planned 0% per cent average general rates increase after growth and inflation
- no changes to our fees and charges policy
- generating efficiencies which include projected spending reductions in areas such as legal fees, business travel, and general expenses, as well as a budgeted efficiency target of \$800,000.
- contributing to third party infrastructure projects using reserves and
- requesting additional funding support from central government.

For the year ended 30 June 2021 Council has delivered a strong result with increases in operating revenue, operating expenditure and operating surplus compared to last year. We have delivered our work programme through operating expenditure of \$141.7 million, compared to a budget of \$142.4 million. Revenue during the year was \$149.0 million compared to budget of \$136.8 million. We also delivered a significant capital works programme with capital expenditure of \$27.6 million, compared to a budget of \$51.5 million.

These increases were supported by significant movements in capital revenue due to additional funding support from central government for our 'shovel ready' and 'climate resilience' projects. We've also increased our investment to improve biosecurity, freshwater and biodiversity through the Jobs for Nature programme. Our commitment to our regions COVID-19 recovery meant there was also a strong focus on organisational agility and efficiency.

Details of changes in revenue and expenses compared to Annual Plan 2020/2021 and the prior year are summarised in the following sections of our annual report.

Operating expenditure

OPERATING EXPENDITURE

\$141.7 million against a budget of \$142.4 million
(2020: \$138.5 million)

Total operating expenditure for the year ended 30 June 2021 was \$141.7 million, this is \$0.7 million lower than budget and \$3.2 million higher than last year.

Our operating expenditure is what we spend on the many activities we provide to our community – for example providing public transport, consent processing, supporting local democracy, maintaining infrastructure assets and providing community grants. It also includes all the support services such as finance, communications and technology. Like other regional councils, operational spending makes up the majority of our expenditure.

Our commitment to the region's economic recovery from the impacts of the COVID-19 pandemic has shaped our increased investment in the key areas which enhance our four community outcomes and promote community wellbeing. We have also had a strong focus on delivering savings to our communities by reducing corporate related costs in areas such as business travel, legal fees and general expenses.

In addition to what we had planned, we invested a further \$4.5 million to improve biosecurity, freshwater, and biodiversity in the region. This increase has been driven by successful funding bids to central government's Jobs for Nature programme. We also experienced higher than planned levels of engagement from landowners to access our Environmental Programmes which provide grants and subsidies for biodiversity and sustainable land management activities.

We have grown our capacity and capability to implement central government direction on freshwater, and to build thriving partnerships with tangata whenua. Regional planning and Māori policy costs were around \$1.5 million lower than plan. Consenting and environmental enforcement has contributed to increased costs of \$1.4 million and higher recoveries. We will

continue to update our work programme through the next Long Term Plan as we translate policy and strategy into action on the ground.

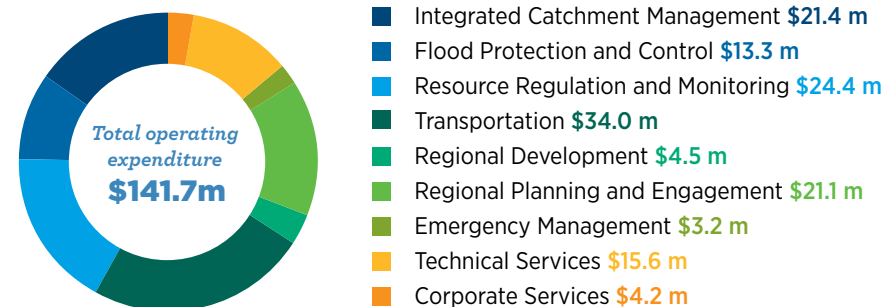
We have made steady progress increasing our bus patronage back to pre-COVID-19 levels delivering around \$3.5 million of additional spending in Public Transport compared to the prior year. This increase incorporates COVID-19 impacts, improved conditions for bus drivers through the living wage and rest and meal breaks, and the rollout of a new regional integrated ticketing solution. Our focus for public transport planning in the near term is to optimise our service provision and increase patronage before making substantial new investments. Public transport costs are subsidised by Waka Kotahi.

Our incentives scheme which aims to improve the health of the Rotorua Te Arawa Lakes continues to make progress although we will carry forward \$5.2 million of unspent budget to future years. The Rotorua Lakes incentives scheme is funded 50% from the Ministry for the Environment and 50% from financial reserves.

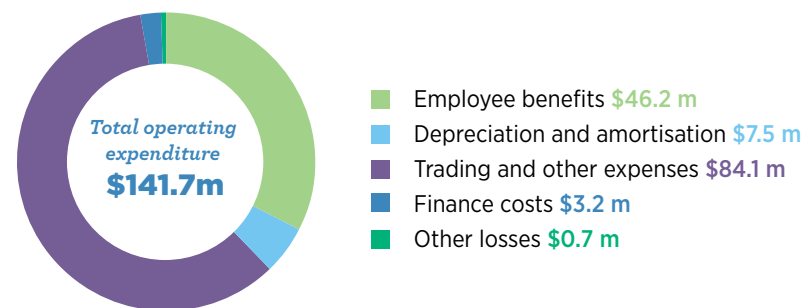
Third party infrastructure grants are \$1.2 million lower than budget in relation to the Rotomā/Rotoiti Sewerage Scheme. We anticipate that this grant will be paid to Rotorua Lakes Council in the next financial year. We contributed \$2.8 million towards the Awatarariki Fanhead Managed Retreat in Matatā taking our total grant to Whakatāne District Council up to \$5 million. We have fund these third party infrastructure grants from our financial reserves.

During the year we revalued our assets, and disposed of property, plant and equipment. We've recognised additional non-cash operating costs of around \$0.7 million. These increases are offset by lower than planned depreciation and amortisation costs of \$1.7 million due to underspends in our capital works programme.

OPERATING EXPENDITURE BY GROUP OF ACTIVITIES



OPERATING EXPENDITURE BY CLASS



Revenue

OPERATING REVENUE \$149.0 million

against a budget of \$136.8 million

Includes capital revenue of \$14.3 million against a budget of \$7.1 million

(2020: \$138.5 million)

Total operating revenue for the year ended 30 June 2021 was \$149.0 million, this is \$12.2 million higher than budget and \$10.5 million higher than last year.

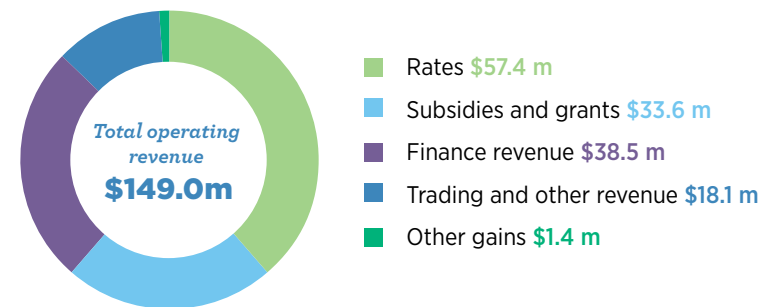
We fund our services and operations through a mix of rates and non-rates sources. We fund around 60% of our services from non-rates revenue and unlike other councils, we have a higher reliance on investment income to fund operating expenditure. This diversified approach to funding has helped us to achieve operating revenue of \$149.0 million for the year which is \$12.2 million higher than budget of \$136.8 million.

The most notable increases in operating revenue came from grants and subsidies of \$33.6 million, this result is \$10.7 million higher than budget and a 60% increase on last year. Highlights include:

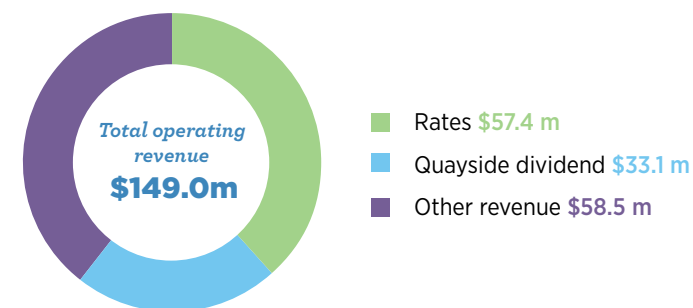
- Crown Infrastructure Partners funding of \$11.2 million for 'shovel ready' and climate resilience projects in the area of flood protection and control. We were awarded \$23 million over the next four years, significantly reducing our borrowing requirements across six capital projects.
- Additional funding from the Jobs for Nature programme to improve biosecurity, freshwater, and biodiversity in the Bay of Plenty region.
- Provincial Growth Fund support of \$2 million to deliver a range of environmental projects as part of Kia Kaha Whakatāne. This was a collaboration with Whakatāne District Council to deliver jobs and urgent economic relief to the workforce particularly those who had lost jobs through COVID-19.
- Lower than planned grants of \$2 million from the Ministry for the Environment for the Rotorua Te Arawa Lakes enhancement programme due to timing.

Finance revenue of \$38.5 million is largely on budget, this incorporates a dividend from Quayside of \$33.1 million. Quayside dividends are used for purposes that provide benefits across the region enabling all ratepayers to benefit from our investment portfolio through lower general rates.

OPERATING REVENUE BY CLASS



OPERATING REVENUE - Rates, Quayside Dividend, Other Revenue



Capital expenditure

CAPITAL INVESTMENT

\$27.6 million against a budget of \$51.5 million

Includes \$16.5 million on Flood Protection and Control, and \$3.2 million on the Buildings Upgrade Project

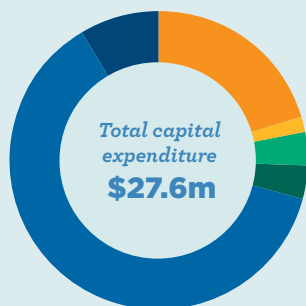
(2020: \$36.4 million)

Total capital expenditure for the year ended 30 June 2021 was \$27.6 million, this is \$23.9 million lower than budget and \$9 million lower than last year.

Capital expenditure is what we spend on upgrading, renewing or building new assets. We invested \$16.5 million in flood protection to help keep people and properties safe. This includes \$8 million for the Rangitāiki Floodway Project which was \$4 million below budget. We spent \$5 million for the April 2017 Flood Repair Project and despite being \$6 million below budget, the project has seen 100% of high priority sites completed and 96% of all other sites completed. All remaining flood repairs will be completed by the end of the next financial year. The Kaituna Mole project was underspent by \$2 million with works scheduled to commence next year.

We invested a further \$3.2 million into the Buildings Upgrade Project which was \$4.5 million lower than budget. Work on the Group Coordination Centre within our Tauranga offices are scheduled to be completed early in 2022. We invested \$1 million both on our Regional Parks, and implementing a Regional Integrated Ticketing (bee-card) solution for public transport in the Bay of Plenty.

CAPITAL EXPENDITURE BY GROUP OF ACTIVITIES



- Integrated Catchment Management **\$2.3 m**
- Flood Protection and Control **\$17.2 m**
- Transportation **\$1.0 m**
- Regional Development **\$1.0 m**
- Technical Services **\$0.5 m**
- Corporate Services **\$5.6 m**

Prudent debt management

We use debt to fund capital investment so that we spread the cost of those assets across the generations who will benefit from them.

During 2020/21 we reduced our total borrowings by \$50.5 million to \$180.9 million as at 30 June 2021. The facilities are provided by the Local Government Funding Agency for a specific purpose including \$130.9 million for capital investment, and \$50 million for on-lending to our CCO Quayside Holdings Limited which delivers benefits of lower borrowing costs to the Council Group.

Our net debt is (-\$21 million) which means we have high levels of liquid assets relative to our debt levels. Consequently our net debt to revenue ratio is (-14%). We take a prudent approach to managing our debt by keeping our net debt to revenue ratio significantly within our prudential limit of 250 per cent.

We have maintained exceptional liquid cover and significant borrowing capacity to support our capital investment and liquidity needs. This approach also offsets risks associated with our high debt levels, including our exposure to Quayside's perpetual preference shares and expansion plans. This is reflected in our AA credit rating which is one of the highest of Councils in New Zealand.

Credit rating

Maintaining Council's AA credit rating allows us to keep interest costs on borrowings as low as possible – our average borrowing rate is 1.36% for 2020/21.

Our prudent financial management is recognised by the credit rating agency S&P Global Ratings and our credit rating remains AA, with a 'stable' outlook.



Bay of Plenty Regional Council Group Financial Performance

\$129.7 million

Council Group Net Surplus After Tax \$83.5 million attributed to equity holders of Council

We hold a 100 percent shareholding in Quayside Holdings Limited. Quayside holds and manages a majority shareholding in the Port of Tauranga Limited which is valued at \$2.57 billion. Quayside acts as the investment arm for the Council to build prosperity for the region with an intergenerational approach.

COVID-19 has had, and continues to have, a significant impact on the New Zealand and global economy. Despite this backdrop, 2020/21 has been an extraordinary financial year for the Quayside Group achieving a net profit after tax of \$154.1 million which is consolidated into the Council Group result of \$129.7 million.

Providing strong income to the council, Quayside is focused on diversified commercial return for the good of the region, along with wider benefits such as environmental and cultural considerations and positive social outcomes. This drives intergenerational returns, reduces councils' reliance on rates and benefits the wider community by keeping rates low.

In July 2021 Quayside celebrated their 30th anniversary. This year's dividend payout to Bay of Plenty Regional Council of \$33.1 million is the largest to date, reducing general rates by \$289 per property in the region.

Quayside Holdings Limited saw a record increase in its profit after tax to \$51.7 million, up from \$19 million in the prior year. Port of Tauranga Limited managed to overcome challenges from the global pandemic reporting a solid financial performance for the year to 30 June 2021. This included a record net profit after tax of \$102.4 million (up from an restated \$88.7 million the prior year) and an increase in total trade of 3.8% to 25.7 million tonnes.

The year has seen significant growth in all three of Quayside's portfolios – investment, real assets and private equity. Quayside manages a diversified equities portfolio which focuses on intergenerational returns, the portfolio

performed well and achieved a one-year gross return of 22.22%, and a five-year rolling gross return of 14.49%. The real asset portfolio continues to perform well providing both cash returns and increase in value.

Progress on the industrial Business Park at Rangioru continues and Quayside is working closely with iwi and community partners to create a vision that will benefit the entire community for future generations. This 148-hectare block of land near Te Puke is strategically placed within easy reach of the central North Island hubs creating efficient access to international markets through direct road and rail corridors to Port of Tauranga.

Quayside paid dividends to Bay of Plenty Regional Council of \$33.1 million, this is the largest to date, reducing general rates on average by \$289 per property in the region.

Te huringa āhuarangi i Toi Moana

Climate change in the Bay of Plenty

Toi Moana Bay of Plenty Regional Council recognises the significant implications that climate change will have for the Bay of Plenty and the need for mitigation and adaptation actions locally and region-wide.

Following our declaration of a climate change emergency in June 2019, we committed to working with our sectors and communities on transitioning to a low carbon future and preparing ourselves for the changing climate. Our Climate Change Action Plan and Climate Change Statement guides our work in this area, including a focus on reducing our emissions as a Toitu CarbonReduce certified organisation. We also recently consulted with our community as part of the Long Term Plan process, on specific climate change initiatives and the levels of investment for them over the next 10 years.

Last year representatives from across the Bay of Plenty gathered in Te Puke to start work on developing a plan for climate change adaptation and building climate resilience in our Bay of Plenty communities. Hosted by Toi Moana Bay of Plenty Regional Council, the workshop was attended by councillors, iwi representatives and Bay of Plenty climate change experts and was regarded as a vital first step in getting interested agencies together in the same room to figure out a collaborative way forward. The workshop resulted in the creation of a Regional Technical working group that has been designing a Climate Change Risk Assessment process for the region.

Over the past year we have also worked on a range of other activities including:

- **National Framework for Local Government Risk Assessments** – Staff were appointed to a Ministry of Environment working group tasked with preparing a guide for local government climate change risk assessments.
- **Climate Change Commission Submission** - Council submitted on the Climate Change Commission's draft advice to Government on Climate Change Action for Aotearoa, along with a joint regional submission incorporating the Bay of Plenty's local authorities. The Commission received more than 15,000 submissions and their final advice was delivered to Government on 31 May.
- **Priority One Climate Change Survey** – Council supported Priority One to survey more than 100 businesses in the Western Bay of Plenty in January to understand the business communities' awareness, readiness and needs as they relate to the impacts of climate change.
- **Toitū Audit** - Bay of Plenty Regional Council successfully completed the annual audit requirements of its Toitū Carbonreduce certification. The total emissions in 2019/20 were 1,066 tonne CO₂e, 8% lower than 2018/19
- **Transport** – Our five electric buses in Tauranga delivered an estimated emissions reduction of 174 tonnes of CO₂e in 2020/21. Since the introduction of free fares for schools in the Tauranga region we have seen a 63% increase in school bus patronage compared to the same period in 2019/20 (noting that this includes the COVID lockdown over March/April 2020).

Te whakaurunga o ngā
Māori ki te tuku whakaaro
**Māori participation in
decision making**



Across the region more than one third of the population identify as Māori. Collectively, Māori make a significant contribution to the region through ownership of assets; contribution to economic development; leadership in Treaty co-governance forums; and their kaitiaki roles and responsibilities, which influence conservation, preservation and management of natural resources.

Council staff support Crown and iwi (Te Whakatōhea and Te Whānau-a-Apanui) Treaty negotiations through the provision of operational level advice to inform the future implementation of resource management arrangements included within each settlement. Staff also support iwi to identify their likely resourcing needs, alongside our own costs, necessary to the operation of each arrangement. These matters will be assessed by Cabinet as part of the each settlement package.

This year, Council's submission on the Local Electoral (Māori Wards and Constituencies) Amendment Bill was made verbally (via Zoom) to the Select Committee. The Bill removed binding referendum provisions which applied only to the establishment of Māori Wards.

Council shares an obligation to support the development of Māori capacity and capability to contribute to Council decision making processes. Central to achieving this is our Komiti Māori Committee, which provides direction and guidance on key kaupapa including: partnership opportunities with Māori, and actions to support the delivery of our strategic framework and Community Outcomes. We also partner with iwi and hapū through statutory co-governance fora, working collaboratively towards improved environmental management and outcomes for key resources, including:

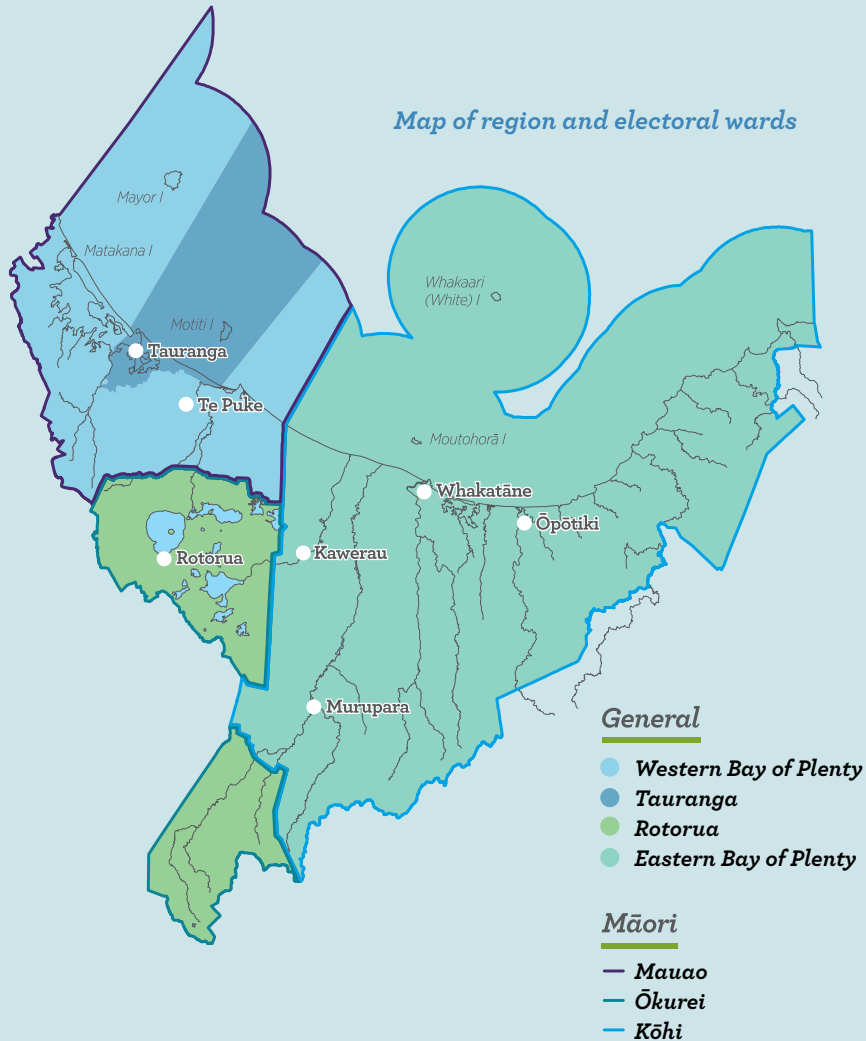
- Te Maru o Kaituna River Authority - mandated to restore, protect and enhance the environmental, cultural and spiritual health and wellbeing of the Kaituna River;
- The Rangitāiki River Forum - mandated to protect and enhance the mauri (lifegiving capacity) of the Rangitāiki River and its tributaries.
- Rotorua Te Arawa Lakes Strategy Group - continuing work with Te Arawa Lakes Trust, Rotorua Lakes Council and Ministry for the Environment as part of for the coordinated management of the Rotorua lakes.

We also continued to support the work of non-statutory fora, including the Ōhiwa Harbour Implementation Forum which oversees and monitors the implementation of the Ōhiwa Harbour Strategy and the Tauranga Moana Advisory Group which contributes to the environmental management of Tauranga harbour and its catchments.

During 2020/21 we also supported Māori participation in decision-making processes through a range of activities including:

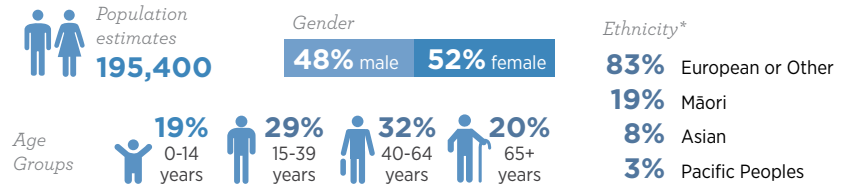
- Providing engagement advice to support the Tarawera River re-diversion project
- Ngā Kairapu (Regional Sector Māori Interest Group) providing advice and directions to synergise work in the fresh water space, with Te Kahui Wai Māori.
- Defining mahi for students (alongside relevant hapū-iwi), who are being deployed to assist hapū-iwi
- Providing support to Māori business and lands trusts to navigate unique RMA consent matters
- Undertaking a review of the Hapai Ora fund and its operations, to increase its reach and appeal to kaupapa Māori

Te Rohe o Toi Moana Our Region

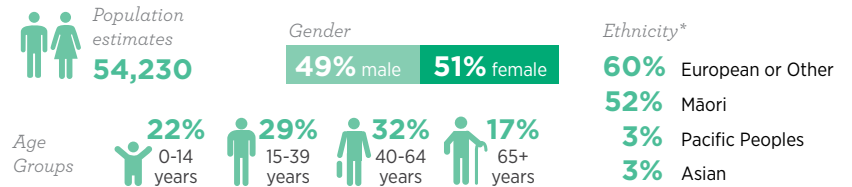


Ngā Tāngata o Toi Moana Our people

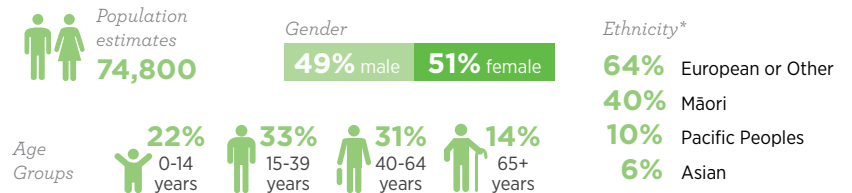
WESTERN BAY OF PLENTY



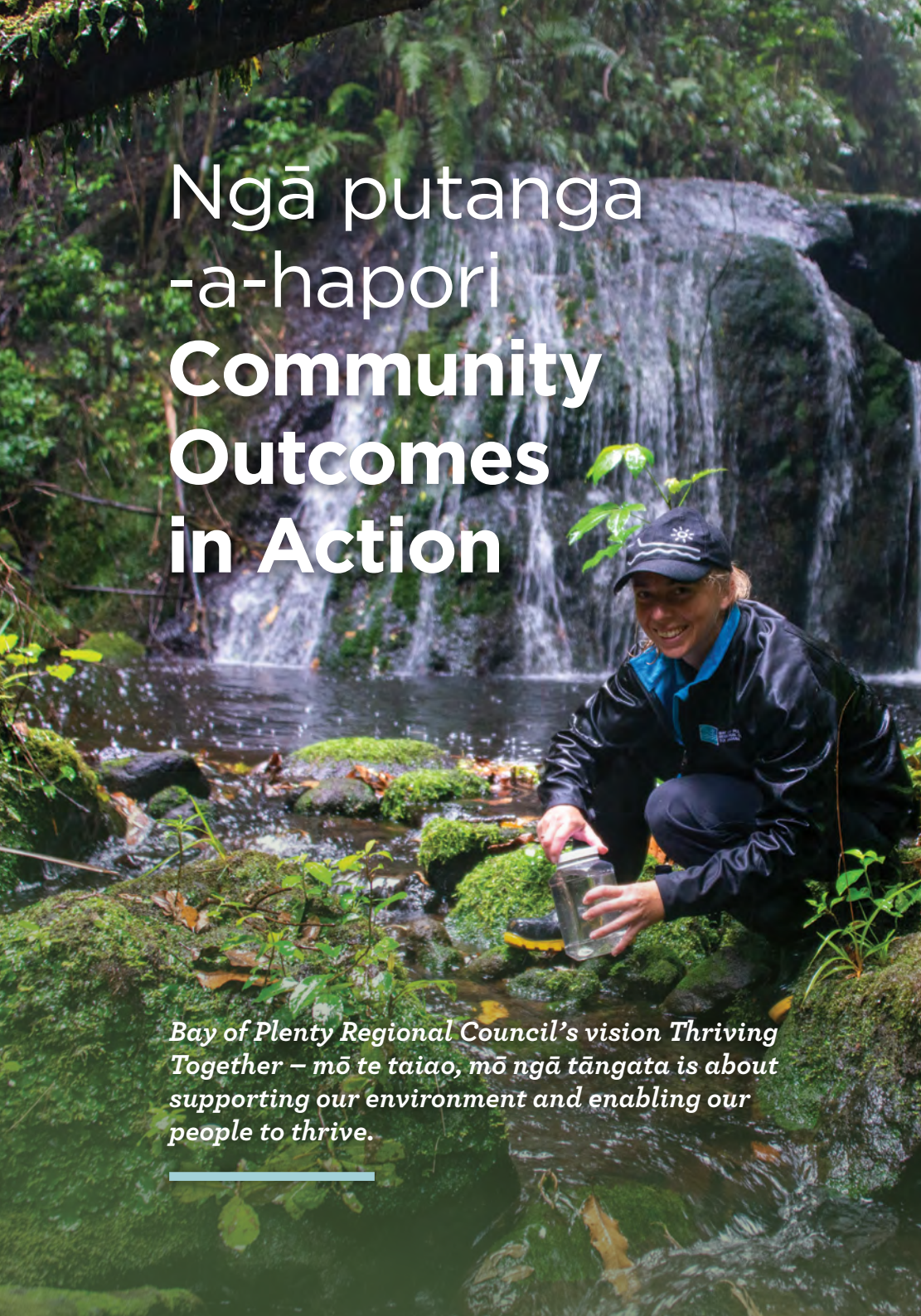
EASTERN BAY OF PLENTY



ROTORUA



Figures are Statistics NZ estimates 2018
*Multiple answers possible so will total more than 100



Ngā putanga -a-hapori Community Outcomes in Action

Bay of Plenty Regional Council's vision Thriving Together – mō te taiao, mō ngā tāngata is about supporting our environment and enabling our people to thrive.

He taiao ora A healthy environment

A healthy environment is at the heart of what we do. We sustainably manage our natural resources so our communities can thrive.

We want to continue to grow and develop as a region, support local business and ensure there are job opportunities for all our communities.

We need to ensure we are not putting more pressure on the environment. We also need to consider what climate change means for us and understand how we might respond to the changes this will bring, such as different weather patterns and rising sea levels.

We work with the community to protect our freshwater, soils, marine environments and habitat for native wildlife. We manage pest plants and animals. We set rules around what can and can't be done in our environment and ensure the rules are followed, through our consents and monitoring processes.



KAITUNA MOLE MAINTENANCE

Major maintenance on the Kaituna Mole has been undertaken this year so the structure can continue to be fit-for-purpose and safe for public use. The mole is a popular fishing spot and has not undergone any major maintenance since it was first built in 1958. It was originally built to act as a coastal structure to maintain the river mouth in a fixed position, but later became a recreational facility as well.

The proposed maintenance involved installing 50 metres of new sheet pile facing around the existing sheet piles. The sheet piles will be capped by a new concrete deck, which will also lead into the carpark area. Further works will involve the installation of new handrails and some concrete benches/tables for public use. The works are aimed to be completed before summer 2021.

NEW RULES REGARDING AQUATIC PESTS

New rules to stop the spread of aquatic pests across the Bay of Plenty came into force this year, with boat ramp users now required to self-certify that their vessels and trailers are free from freshwater fish and plant pests.

The rules in the Bay of Plenty Regional Pest Management Plan 2020–2030 ensure that lake users take an active role in protecting the long-term health of the region’s lakes and rivers.

Self-certification checkpoints have been set up at the most popular boat ramps around the Rotorua Te Arawa lakes. The checkpoints have forms that can be completed and displayed on the dashboard of any vehicle used to launch a vessel.



PĀPĀMOA HILLS CULTURAL HERITAGE REGIONAL PARK UPGRADE

The concept plan for the Pāpāmoa Hills Cultural Heritage Regional Park upgrade was approved this year. The plan was co-designed in partnership with representatives from Waitaha, Ngā Potiki, Ngāti Pūkenga, and Ngāti He, following the acquisition of an additional 25 hectares of land alongside Poplar Lane in 2017.

The concept plan includes a proposal to construct a new 86 space carpark, create an improved entry location with new signs, and provide interpretation to help park users understand some of the cultural and historic context of the land they are visiting.

Construction is intended to start in late 2021 after a detailed design process is completed, which will involve a working party of regional councillors and tangata whenua.



*He wai māori,
he wai oranga*

Freshwater for life

Fresh water is vital for the health of people and communities, and that makes it vitally important to all of us.

We're responsible for managing two kinds of fresh water: groundwater and surface water. Surface water is all the water above ground – rivers, lakes and streams, drains, ponds, springs and wetlands, while groundwater comes from rainfall and rivers and accumulates in underground aquifers.

We invest millions of dollars each year to maintain and improve the health of our waterways in the Bay of Plenty and we work with the community to look after our major rivers, estuaries and coastal environments.

We monitor water quality and quantity; ensuring people follow the rules set through the consents process.

Our work in this area is guided by national legislation, regulations and standards for water that prescribe public processes for setting requirements and rules. This area is becoming increasingly complex and we're working hard to translate the policy into action on the ground.

Put simply, we manage the freshwater that's in and on the ground so there's enough for people and wildlife to thrive now and in the future.

FRESHWATER PROTECTION AND RESTORATION

In August new rules to protect and restore New Zealand's freshwater were passed into law. The Essential Freshwater package introduces new rules and regulations to stop further degradation of New Zealand's freshwater resources and improve water quality within five years, reverse past damage and bring New Zealand's freshwater resources, waterways and ecosystems to a healthy state within a generation.

This includes the new National Policy Statement on Freshwater Management (NPS-FM), National Environmental Standards for Freshwater (NES-FW), stock exclusion regulations, and regulations in the measurement and reporting of water takes. Work continues on implementing the NPS-FM.

The most immediate changes, which took effect from 3 September are that consents will now be required in some circumstances for:

- intensification of land use,
- winter grazing on forage crops beyond defined limits,
- stock-holding areas and feedlots,
- structures or other works in waterways that restrict fish movement,
- activities that have more than a minor impact on wetlands and streams.

JOBS FOR NATURE FUNDING

This year it was announced that freshwater improvement efforts in four key catchment areas within our region would be given an injection of \$3 million funding from the Jobs for Nature programme, administered by the Ministry for the Environment.

Over the next two years, the Accelerating Bay of Plenty Freshwater Improvement project will employ around 135 people to fence 174 km of waterways on private land and plant up to 450,000 native plants to improve water quality and native biodiversity. Most of the work will focus on excluding livestock from waterways, wetlands and lakes, creating native planting buffers, and retiring and planting erosion-prone land and gullies.



PROPOSED PLAN CHANGE 10

A final decision was received for Proposed Plan Change 10, Lake Rotorua Nutrient Management to the Regional Natural Resources Plan. This is a major achievement and signals the end of an eight-year piece of work that is a key part of protecting and enhancing the water quality of Lake Rotorua. The Environment Court considered appeals in two stages. A decision on Stage 1 was made on 9 August 2019. The Environment Court stage 2 hearing and Final Decision considered the issue of allocation to Settlement Land in forestry and the Final Decision report was received on 22 December 2020. Subject to a final set of provisions being provided by the Regional Council to implement the decision, and these subsequently being approved by the Environment Court, this will make PPC10 an operative part of the Regional Natural Resources Plan.



Kia haumaru, kia pakari te hapori

Safe and resilient communities

Our region is subject to a number of natural hazards, including volcanic activity, earthquakes and extreme rainfall. These events can endanger our communities.

We work to keep people safe by providing flood protection, such as stop banks and pump stations, and ensuring we are prepared for emergencies through our Civil Defence and Emergency Management services. We also work to keep people safe out on the water through our Harbourmaster and Maritime services.

Raising awareness and preparing for issues such as climate change are also important aspects of building strong communities that can cope with change.

We are responsible under the RMA for controlling the use of land to avoid or mitigate the effects of natural hazards, and we work with other local councils and Emergency Management Bay of Plenty, to identify natural hazards and reduce risk. We manage flood risk in four river schemes in the region and recent post-COVID 'shovel ready' funding (Crown Infrastructure Funding for flood resilience) will provide for adaptation to the future impacts of climate change.

RANGITĀIKI FLOODWAY

The construction of Stage 6c of the Rangitāiki Floodway began after resource consent was granted.

This stage focuses on 3km of the right stopbank being raised.

This work will improve how water travels down the Rangitāiki Floodway (Reids Central Canal), during a large flood event in the Rangitāiki River, which will reduce the pressure on the Rangitāiki River stopbanks during large flood events.



OIL RESPONSE TRAINING EXERCISE

A biannual oil spill response training exercise was held in the Matua/Fergusson Park area. This exercise was based on a scenario of oil impacting on the Matua Estuary from a vessel sinking at a mooring.

This training helps ensure the Regional Council is prepared to respond to an oil incident, and that the Oil Spill Response Plan is co-ordinated and effective. Booms, oil skimmers, boats, and personal protective equipment were used to practice containing and cleaning up oil.

Approximately 30 participants were involved in this inter-agency exercise, including staff from the Regional Council response team, the Regional Harbourmaster, Maritime New Zealand, Tauranga City Council, Department of Conservation, iwi, Waikato Regional Council, and Gisborne District Council.

PROJECT FUTURE PROOF

Project Future Proof is underway to upgrade Whakatāne flood defence assets in the town centre. These assets include stopbanks, floodwalls, and stop-logs (temporary flood barriers installed at times of higher river flow).

The first part of the project will address known seepage issues (where water passes under the stopbank) on sections of the stopbank along Kākahoroa Drive and Quay Street.

Geotechnical investigations are underway on urban floodwalls and stopbanks downstream to the Muriwai Drive playground. This helps our engineers to better understand the ground conditions and provides information about possible future design options.





Toitū te rohe **A vibrant region**

*We work with our partners and communities to achieve integrated planning and good decision making.
We support economic development, understanding the Bay of Plenty region and how we can best add value.*

People and the environment are at the heart of our region. We support the growth of jobs in the Bay of Plenty and development of new industries.

We make significant contributions to the region's economic growth through environmental and infrastructure management.

Through our contestable Regional Infrastructure Fund, established through the Long Term Plan 2012-2022, we are supporting projects initiated by our partners, such as the Ōpōtiki Harbour Transformation Project and the Scion Innovation Hub in Rotorua.

We facilitate Bay of Connections, the economic development framework for the wider Bay of Plenty. Its goal is to grow our region's investment and job opportunities, in partnership with economic development agencies and Toi Kai Rawa.

We also keep the community connected through the regional bus network of Bayhopper and Cityride buses.

NGĀTI RANGITIHI'S TREATY OF WAITANGI DEED OF SETTLEMENT

Councillors and staff attended Ngāti Rangitihī's Treaty of Waitangi Deed of Settlement signing at Rangitihī Marae, Matatā. This was a hugely significant event for Ngāti Rangitihī, and the ceremony included an acknowledgement by the Crown of past Treaty breaches, a formal apology, and the presentation of a Ngāti Rangitihī flag that honours a request made to the Government in 1919.

The Settlement contains provisions for a co-governance forum for the Tarawera Awa to be established (Tarawera Awa Restoration Strategy Group) and for this Strategy Group to develop a Tarawera River Strategy Document. Council has the role of supporting the administration of the Strategy Group for the first three years. The Crown is making a contribution to Council towards the preparation of the strategy document.



REGIONAL LAND TRANSPORT PLAN (RLTP)

The Regional Land Transport Plan (RLTP) was consulted on between 5 March and 6 April 2021 on our Participate Bay of Plenty platform, allowing us to connect with over 1000 visitors that we had to the site. We also received 49 submissions that raised over 400 points. There was a balanced mixture of individual and organisational submitters, although more submissions were received from urban areas, notably Tauranga. Submitters were interested in a range of issues of climate change, economic prosperity through to resilience. Twelve of the 49 submitters presented at formal hearings.

The RLTP integrates thinking from all councils across the region, and is used to gain funding from NZTA/Waka Kotahi for road safety, public transport, walking and cycling, and roading improvements. The final RLTP prioritises integrated planning, demand management, and network optimisation ahead of investing in new infrastructure.



YOUTH ENGAGEMENT

An online youth engagement campaign was carried out and received 173 entries, which have in turn been used to provide advice to elected members.

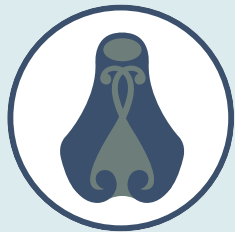
Three youth engagement workshops and two 'pop ups' (at Ōpōtiki College and Whakatāne High School) were held, which had more than 200 young people participating in them. Youth helped council staff identify the best way to engage with them.

Staff also attended the Ngāi Te Rangi-led event, Rangatahi X, and orientation weeks at the University of Waikato and Toi-Ohomai in partnership with the Transport Operations Team.



Ngā Pou Toiora

Our four wellbeings



He korowai mātauranga
CULTURAL WELLBEING



He korowai Tiaki Taiao
ENVIRONMENTAL WELLBEING



He korowai whakamana tangata
ECONOMIC WELLBEING



He korowai aroha
SOCIAL WELLBEING

Ā mātau mahi

The work we do

Our work is carried out across 33 activities, which are split into nine groups of activities.

These nine groups enable us to deliver on the Community Outcomes outlined in our strategic framework. The matrix shows the nine groups of activities and the Community Outcomes they link to most strongly. The following pages report back on our work programmes, financial performance and key performance indicators for 2020/21, using our nine groups of activities. The wellbeings that link most strongly to each of the groups of activities are also shown.

	<i>A Healthy Environment</i>	<i>Freshwater for life</i>	<i>Safe and resilient communities</i>	<i>A vibrant region</i>
<i>Integrated Catchment Management</i>	●	●		
<i>Flood Protection and Control</i>			●	
<i>Resource Regulation and Monitoring</i>	●		●	
<i>Transportation</i>				●
<i>Regional Development</i>				●
<i>Regional Planning and Engagement</i>	●	●		●
<i>Emergency Management</i>			●	
<i>Technical Services</i>	●	●	●	●
<i>Corporate Services</i>	●	●	●	●

Nga rōpū mahinga Groups of activities

*Our work is carried out across 33 activities
which are split into nine groups of activities.*



Te Whakahaere Tōpū i Ngā Wai Integrated Catchment Management

Our Integrated Catchment Management work protects our lakes, rivers, wetlands and coastal environment.



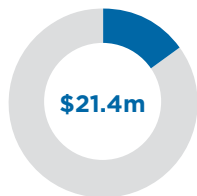
ACTIVITIES

- Tauranga Harbour
- Rotorua Lakes
- Kaituna
- Eastern Catchments
- Regional Integrated Catchment Management

PERFORMANCE MEASURE **3** Achieved **0** Not achieved

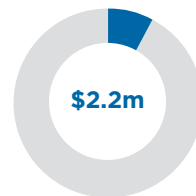
OUR INVESTMENT

Operating Expenditure



15% of overall operating expenditure

Capital Expenditure



8% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING

Environmental



Economic



Cultural



Social



LEVEL OF SERVICE

Improve the indigenous biodiversity and waterbodies in the Bay of Plenty catchments

Key Performance Measure: Number of new Priority Biodiversity Sites actively managed

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
6 (Achieved)	4	7	●

Key Performance Measure: Number of Rotorua Lakes that have reached their Trophic Level Index (TLI), based on the three year rolling TLI

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
4 (Achieved)	3	4	●

Key Performance Measure: Percentage of monitored river and stream sites that meet the swimmability requirements under the National Policy Statement for Freshwater Management

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
79% (Achieved)	75%	79%	●

Te Pare me te Whakahaere Waipuke Flood Protection and Control

Our Flood Protection and Control work covers the management of four river schemes, one major drainage scheme and 37 small drainage/pumping schemes.



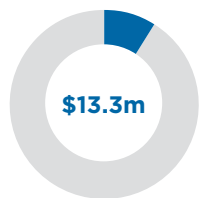
ACTIVITIES

- Rivers and Drainage Schemes
- Regional Flood Risk Coordination

PERFORMANCE MEASURE 1 Achieved 1 Not achieved

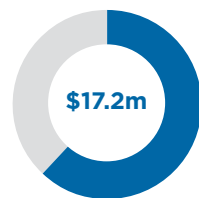
OUR INVESTMENT

Operating Expenditure



10% of overall operating expenditure

Capital Expenditure



62% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Provide flood protection and drainage

Key Performance Measure: Percentage of maintenance, repairs and renewals completed in accordance with the Rivers and Drainage Asset Management Plan (Note: or based on approved changes to the work programme)

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
90% (Achieved)	90%	64%	●

LEVEL OF SERVICE

Provide the community with timely warning of potential flooding

Key Performance Measure: Percentage of flood warnings at pre-determined levels are given in accordance with the flood warning manual

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	90%	100%	●

Ngā Ture Rawa me te Aroturuki Resource Regulation and Monitoring

Our Resource Regulation and Monitoring work protects and maintains our environment, on land, air and at sea.



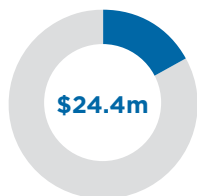
ACTIVITIES

- Air Quality
- Biosecurity
- Resource Consents
- Regulatory Compliance
- Maritime Operations

PERFORMANCE MEASURE **8** Achieved **1** Not achieved

OUR INVESTMENT

Operating Expenditure



17% of overall operating expenditure

Capital Expenditure



0% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Improve air quality

Key Performance Measure: Replacement of noncompliant burners in Rotorua Airshed attributed to the Rotorua Air Quality programme

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
280 (Achieved)	200	142	●

LEVEL OF SERVICE

Deliver effective pest management

Key Performance Measure: Council maintains a current Regional Pest Management Plan, develops management plans for new pest incursions and prepares annual reports in accordance with the Biosecurity Act

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	100%	100%	●

LEVEL OF SERVICE

Provide a clear and timely resource consent process consistent with our regional planning documents

Key Performance Measure: Percentage of new consent applications issued discounts due to Council exceeding statutory processing timeframes (lower is better, measure is achieved when the result is less than or equal to the target)

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
2.8% (Achieved)	<5%	1.7%	●

Key Performance Measure: Percentage of customers who are satisfied overall with the service provided during the consents process

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
84% (Achieved)	80%	84%	●

LEVEL OF SERVICE

Respond to environmental incident complaints

Key Performance Measure: Percentage of urgent complaints made to the pollution hotline that are responded to within 12 hours

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	95%	100%	●

Key Performance Measure: Percentage of customers satisfied with staff response to substantiated complaints about Resource Management Act non-compliance

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
88% (Achieved)	80%	97%	●

LEVEL OF SERVICE

Ensure consent conditions are monitored and complied with

Key Performance Measure: Percentage of compliance monitoring inspections that occur as per the frequency specified in the Resource Management Act and Building Act Charges Policy

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
85% (Achieved)	90%	94%	●

LEVEL OF SERVICE

Minimise risks and effects of maritime oil spills and navigation hazards

Key Performance Measure: Percentage of navigation aids rated as good quality or higher

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
99% (Achieved)	90%	99%	●

Key Performance Measure: Spills in Tauranga are responded to within 30 minutes and all others are responded to within two hours

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	95%	100%	●

Ikiiki Transportation

We plan, contract, fund and monitor passenger transport services in the region, including the Bayhopper services, and concessionary fare schemes such as Total Mobility.



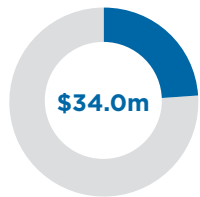
ACTIVITIES

- Passenger Transport
- Transport Planning

PERFORMANCE MEASURE **3** Achieved **1** Not achieved

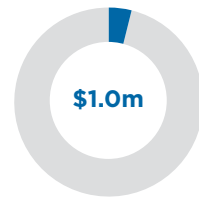
OUR INVESTMENT

Operating Expenditure



24% of overall operating expenditure

Capital Expenditure



4% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING

Environmental



Economic



Cultural



Social



LEVEL OF SERVICE

Provide a quality cost-effective public transport system

Key Performance Measure: Number of passenger transport trips taken in the region

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
2,375,740 (Not Achieved)	2,954,000	2,664,380	●

Key Performance Measure: New Zealand Transport Authority (NZTA) Audit recommendations implemented

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	100%	100%	●

Key Performance Measure: Percentage of Tauranga and Rotorua bus users whose overall satisfaction with the bus service is rated as satisfactory or higher (triennial survey)

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
Not applicable	77%	79%	●

Key Performance Measure: Percentage of planning and policy reports that are rated satisfactory or higher via an independent assessment process

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	80%	100%	●

Whanaketanga ā-Rohe Regional Development

Our Regional Development work involves collaborating with Māori and a variety of community stakeholders to develop initiatives to improve the Bay of Plenty – socially, culturally, economically and environmentally.



ACTIVITIES

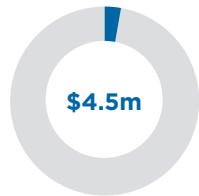
- Regional Infrastructure
- Regional Economic Development
- Regional Parks

PERFORMANCE MEASURE

1 Achieved 1 Not applicable

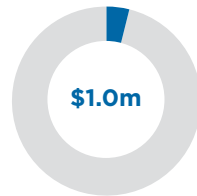
OUR INVESTMENT

Operating Expenditure



3% of overall operating expenditure

Capital Expenditure



4% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Facilitate regional economic development

Key Performance Measure: Sector strategies are reviewed and updated every three years

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
Not Applicable	1	Not Applicable	●

LEVEL OF SERVICE

Manage our Regional Parks sustainably

Key Performance Measure: Number of visitors to our Regional Parks

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
119,256 (Achieved)	110,000	116,155	●

Te Hanga Mahere ā-Rohe me te Whakawhitiwhiti Regional Planning and Engagement

Our Regional Planning and Engagement work provides planning and policy advice and informs our overall strategic direction.



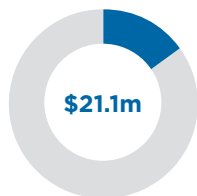
ACTIVITIES

- Regional Planning
- Geothermal
- Governance Services
- Māori Policy
- Community Engagement

PERFORMANCE MEASURE **6** Achieved **1** Not achieved

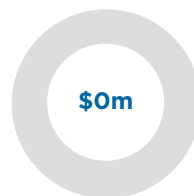
OUR INVESTMENT

Operating Expenditure



15% of overall operating expenditure

Capital Expenditure



0% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Provide robust and legislatively compliant planning and policy (Regional Planning and Geothermal)

Key Performance Measure: Percentage of planning and policy reports that are rated satisfactory or higher via an independent assessment process

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	80%	100%	●

LEVEL OF SERVICE

Building Māori participation in Council decision making

Key Performance Measure: Level of satisfaction of Komiti Māori that the information provided meets their terms of reference

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100%(Achieved)	80%	78%	●

Key Performance Measure: Percentage of Kaupapa Māori that are raised at Komiti Māori are actioned, resolved (within the scope and mandate of the Komiti) and reported back to Komiti

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	80%	100%	●

LEVEL OF SERVICE

Support community projects which help improve our environment

Key Performance Measure: Percentage of completed Environmental Enhancement Fund projects that have achieved their measured goals

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
100% (Achieved)	80%	100%	●

LEVEL OF SERVICE

Promote good governance and democratic decision making

Key Performance Measure: Percentage of Council and Committee meeting agendas for all scheduled meetings that are available at least two working days before meetings

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
97% (Achieved)	95%	100%	●

Key Performance Measure: Percentage of draft council and committee meeting minutes that are published on the council website within 10 working days after the meeting

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
89% (Not Achieved)	95%	98%	●



Te Whakahaere Mate Whawhati Tata Emergency Management

Our Emergency Management Activity provides Civil Defence Emergency Management (CDEM) services to the communities of the Bay of Plenty, as well as regional emergency management leadership.



ACTIVITIES

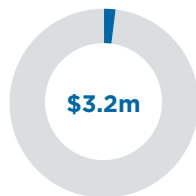
- Emergency Management

PERFORMANCE MEASURE

3 Achieved 0 Not achieved

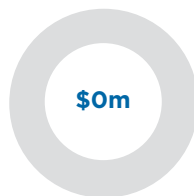
OUR INVESTMENT

Operating Expenditure



2% of overall operating expenditure

Capital Expenditure



0% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING

Environmental



Economic



Cultural



Social



LEVEL OF SERVICE

Provide emergency management response and community initiatives

Key Performance Measure: Percentage of roles that have been identified and staffed for 24 hour operation of the Emergency Coordination Centre

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
85% (Achieved)	85%	100%	●

Key Performance Measure: Percentage of staff identified for roles in the Emergency Coordination Centre that are trained to an appropriate level agreed by the Group

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
89% (Achieved)	85%	100%	●

Key Performance Measure: Number of Council delivered initiatives to promote community resilience and safety

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
6 (Not achieved)	8	8	●

Ngā Ratonga Hangarau Technical Services

Our Technical Services work includes technical advice, information and services to Council and direct to the community.



ACTIVITIES

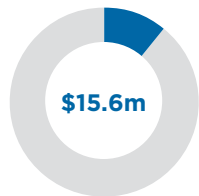
- Geospatial
- Data Services
- Engineering
- Science

PERFORMANCE MEASURE

2 Achieved **0** Not achieved

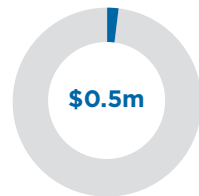
OUR INVESTMENT

Operating Expenditure



11% of overall operating expenditure

Capital Expenditure



2% of overall capital expenditure

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Provide the community with ready access to environmental data

Key Performance Measure: Percentage availability through website of real-time deliverable environmental data

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
98.7% (Achieved)	95%	96.8%	●

LEVEL OF SERVICE

Provide accessible, trusted and relevant science

Key Performance Measure: Number of environmental indicators with online scorecards

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
9 (Achieved)	10	13	●

Ngā Ratonga Rangatōpū Corporate Services

Our Corporate Services provides support services to all of the activities across Council.



ACTIVITIES

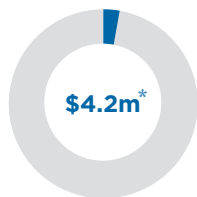
- Communications
- Internal Services
- Information and Communication Technology
- People and Capability
- Corporate Property
- Finance and Corporate Planning

PERFORMANCE MEASURE

1 Achieved **0** Not achieved

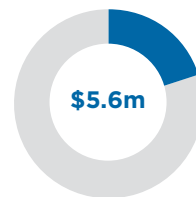
OUR INVESTMENT

Operating Expenditure



3% of overall operating expenditure

Capital Expenditure



20% of overall capital expenditure

*Figures include overheads and recoveries.

IMPACT ON COMMUNITY WELLBEING



LEVEL OF SERVICE

Reduce carbon emissions through the installation of energy efficient systems in building refurbishments

Key Performance Measure: Reduction of carbon emissions in relation to building energy use at the Tauranga and Whakatāne sites (baseline is 2016/17 emissions)

2019/20 RESULT	2020/21 TARGET	2020/21 RESULT	RESULT
48% (Achieved)	≤50% of baseline	35% of baseline	●

Whakarāpopoto pūrongo pūtea

Summary financial statements

Summary extract from the statement of accounting policies

Bay of Plenty Regional Council Toi Moana is a Regional Council established under the Local Government Act 2002 (LGA) and is domiciled and operates in New Zealand. The relevant legislation governing the Council's operations includes the LGA and the Local Government (Rating) Act 2002. The Council provides local infrastructure, local public services, and performs regulatory functions to the community. The Council does not operate to make a financial return.

The Council Group consists of the ultimate parent, Bay of Plenty Regional Council and its subsidiaries, Quayside Holdings Limited (a 100% owned council-controlled organisation as defined under Section 6 of the Local Government Act 2002) and Toi Moana Trust, a majority owned portfolio investment entity (PIE). Quayside Holdings Limited has a 100% shareholding in Quayside Properties Limited, Quayside Unit Trust, Quayside Investment Trust, Quayside Securities Limited, Aqua Curo Limited, and Cibus Technologies Limited. The principal activity of Quayside Securities Limited is to act as trustee for the Quayside Unit Trust, Quayside Investment Trust and Toi Moana Trust. Quayside Securities Limited as trustee owns 54.14% of the shares in Port of Tauranga Limited (Port Company). The principal activity of the Toi Moana Trust is financial investment. The Council's subsidiaries are incorporated and domiciled in New Zealand.

The financial statements are presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$000).

The information included in the summary financial statements has been prepared in accordance with PBE FRS43; Summary Financial Statements. All disclosures in the summary are extracted from the Bay of Plenty Regional Council full financial statements, authorised for issue by Council on 16 December 2021. The full financial statements have been audited by Audit New Zealand, and comply with PBE standards, receiving an unmodified audit opinion on 16 December 2021.

Summary statement of comprehensive revenue and expense for the year ended 30 June 2021

	\$000	Notes	Budget 2020/21	Council 2020/21	Group 2020/21	Council 2019/20	Group 2019/20
FINANCIAL PERFORMANCE TO 30 JUNE 2021							
Operating revenue			136,853	147,611	462,038	138,262	420,049
Other gains			-	1,416	80,540	267	45,057
Total operating revenue		1	136,853	149,027	542,578	138,529	465,105
Operating expenditure			139,187	137,748	343,718	134,273	311,052
Finance costs			3,258	3,212	18,600	3,185	22,151
Other losses			-	699	28,297	1,034	29,678
Total operating expenditure		2	142,445	141,659	390,615	138,492	362,882
Impairment of investment in equity accounted investees			-	-	(2,707)	-	(7,846)
Share of profit of equity accounted investees			-	(2)	17,016	2	8,148
Net surplus/(deficit) before tax			(5,592)	7,366	166,271	39	102,526
Income tax expense			-	-	36,534	-	25,910
Net surplus/(deficit) after tax			(5,592)	7,366	129,737	39	76,615
COMPREHENSIVE REVENUE AND EXPENSES							
Asset revaluation gains			9,427	14,949	187,593	18,278	54,285
Financial asset fair value changes			158	3,679	11,944	680	(4,723)
Total comprehensive revenue and expense			3,993	25,993	329,274	18,997	126,176
<i>Attributable to:</i>							
Equity holders of the parent			3,993	25,993	201,269	18,997	71,714
Non-controlling interest			-	-	128,005	-	54,462
			3,993	25,993	329,274	18,997	126,176
CHANGES IN EQUITY/NET ASSETS							
Balance at 1 July			524,655	528,352	1,839,199	509,365	1,772,429
Adoption to PBE IFRS 9 and NZ IFRS 9 adjustments			-	-	-	-	-
Adjustment to accumulated surplus/deficit from the adoption of PBE IPSAS 36			-	-	-	(10)	(10)
Total comprehensive revenue and expense previously reported			3,993	25,993	329,274	18,997	126,176
			528,648	554,356	2,168,472	528,352	1,898,596
Increase in paid up capital			-	-	735	-	2,047
Dividends to shareholders			-	-	(42,209)	-	(62,613)
Other adjustments			-	-	25	-	1
Equity settled share-based payment accrual			-	-	2,078	-	1,167
Balance at 30 June			528,648	554,356	2,129,101	528,352	1,839,199

	\$000	Notes	Budget 2020/21	Council 2020/21	Group 2020/21	Council 2019/20	Group 2019/20
FINANCIAL POSITION AS AT 30 JUNE 2021							
Current assets			220,931	137,483	248,959	173,669	308,213
Non-current assets			565,226	629,633	2,947,149	577,157	2,590,776
Total assets		3	786,157	767,116	3,196,108	750,827	2,898,989
Current liabilities			111,958	97,061	436,305	96,160	399,008
Non-current liabilities			145,551	115,710	630,703	126,314	660,782
Total liabilities		4	257,509	212,770	1,067,007	222,474	1,059,789
Total equity attributable to the group			528,648	554,346	1,501,389	528,352	1,300,944
Non controlling interest			-	-	627,712	-	538,255
Total equity			528,648	554,346	2,129,101	528,352	1,839,199
CASH FLOWS TO 30 JUNE 2021							
Net cash inflows/(outflows) from operating activities		5	3,635	14,587	79,843	16,002	103,390
Net cash inflows/(outflows) from investing activities		6	(35,881)	3,647	(46,546)	(169,690)	(215,937)
Net cash inflows/(outflows) from financing activities		7	37,920	(10,278)	(56,336)	48,732	13,797
Effects of exchange rate changes on cash and cash equivalents			-	-	(47)	-	328
Net increase/(decrease) in cash, cash equivalents and bank overdrafts			5,674	7,956	(23,086)	(104,955)	(98,421)
Cash, cash equivalents and bank overdrafts at the beginning of the year			18,492	33,156	106,677	138,111	205,098
Cash, cash equivalents and bank overdrafts at the end of the year			24,166	41,112	83,591	33,156	106,677

Explanations for major variations from the Council's budget figures in the Annual Plan 2020-21

Statement of comprehensive revenue and expense

OPERATING REVENUE

Total operating revenue for the year ended 30 June 2021 was \$149.0 million, this is \$12.2 million higher than budget of \$136.8 million, and \$10.5 million higher than last year. Includes capital revenue of \$14.3 million against a budget of \$7.1 million.

Subsidies and grants

The most notable increases in operating revenue came from grants and subsidies of \$33.6 million, this result is \$10.7 million higher than budget and a 67% increase on last year.

Crown Infrastructure Partners funding of \$11.2 million for 'shovel ready' and climate resilience projects in the area of flood protection and control. We were awarded \$23 million over the next four years, significantly reducing our borrowing requirements across six capital projects.

Additional funding from the Jobs for Nature programme to improve biosecurity, freshwater, and biodiversity in the Bay of Plenty region.

Lower than planned grants of \$2 million from the Ministry for the Environment for the Rotorua Te Arawa Lakes enhancement programme.

Finance revenue

Corporate finance revenue of \$38.5 million is largely on budget, this incorporates a dividend from Quayside of \$33.1 million. Toi Moana Trust paid a distribution of \$2.25 million meeting its target for 2020/21. The unfavourable variance comprises \$0.5 million lower than planned interest revenue off cash and other financial assets.

OPERATING EXPENDITURE

Total operating expenditure for the year ended 30 June 2021 was \$141.7 million, this is \$0.7 million lower than budget of \$142.4 million, and \$3.2 million higher than last year.

Trading and other expenses

Trading and other expenses is \$84.1 million which is \$1.5 million higher than budget. The key reasons for the variances are identified below:

We invested a further \$4.5 million to improve biosecurity, freshwater, and biodiversity in the region. This increase has been driven by successful funding bids to central government's Jobs for Nature programme.

We also experienced higher than planned levels of engagement from landowners to access our Environmental Programmes which provide grants and subsidies for biodiversity and sustainable land management activities.

We have grown our capacity and capability to implement central government direction on freshwater, and to build thriving partnerships with tangata whenua. Regional planning and Māori policy costs were around \$1.5 million lower than plan. Consenting and environmental enforcement has contributed to increased costs of \$1.4 million.

Public Transport operations cost increases include \$0.5 million due to COVID-19 impacts, improved conditions for bus drivers through living wages and rest and meal breaks, and the rollout of a new regional integrated ticketing solution. Some of this is offset with reduced consultants costs.

Our incentives scheme which aims to improve the health of the Rotorua Te Arawa Lakes continues to make progress although we will carry forward \$5.2 million of unspent budget to future years.

Third party infrastructure grants are \$1.2 million lower than budget in relation to the Rotomā/Rotoiti Sewerage Scheme. We anticipate that this grant will be paid to Rotorua Lakes Council in the next financial year.

Emergency Management were \$0.5 million lower than budget primarily due to lower than planned COVID-19 costs.

Depreciation and amortisation

Depreciation and amortisation expenditure of \$7.5 million is \$1.7 million lower than planned due to the timing of capital projects, in particular technical services and technology projects

Other losses

Other losses is \$0.7 million higher than budget due to the loss on disposals of property, plant and equipment in relation to the Rotorua Lakes Programme (floating wetland, Tikitere).

Employee benefit expenses

Employee benefit expenses is \$46.2 million, this is \$1.7 million higher than budget due to increasing our capacity for example in biosecurity, regulatory compliance, governance, engineering, and corporate services; adapting our recruitment processes to market conditions.

Statement of financial position

ASSETS

Total assets is \$19 million lower than budget due to the below major variances.

Current assets

Current assets is \$83.4 million lower than budget due to the below major variances.

Cash and cash equivalents is \$16.9 million higher than budget mainly due to term deposits planned as Financial assets classified as cash due to the maturity date.

Other financial assets is \$108.5 million lower than budget due to term deposits that were planned as current however due to the maturity date are recorded as cash and non-current assets.

Trade and other receivables were \$8.1 million higher than planned mainly due to:

- Rates receivables were \$8.9 million which was \$2.6 million higher than budget of \$6.3 million due to lower than expected receipts from the Territorial Authorities (who collect rates on behalf of Council).
- Trade debtors were \$6.4 million which was \$4.2 million higher than budget of \$2.2 million mainly due to a \$4.6 million receivable due from the Ministry of Business, Innovation and employment for the Climate Resilience programme. Interest receivables is \$1.2 million which was \$900,000 lower than budget of \$2.1 million due to the maturity profile of term deposits.
- A higher than planned increase of \$2.2 million in other receivables makes up the balance of the variances in current assets

Non-current assets

Non-current assets is \$64.4 million higher than budget due to the below major variances.

- Property, plant and equipment was \$15.9 million less than planned, mainly due to lower than expected capital expenditure. This variance is partly offset by higher infrastructure asset revaluations.
- Other financial assets is \$78.4 million higher than budget. This is mainly due to term investments planned as current however due to the maturity date are recorded as non-current assets.

LIABILITIES

Total liabilities is \$44.7 million lower than budget due to the below major variances.

- The put option is valued at \$3.0 million which is \$400,000 lower than budget.
- Total current and non-current borrowings is \$50.5 million lower than budget. A loan of \$50.5 million was repaid to the LGFA earlier than planned.
- Short term borrowings is \$14.6 million lower than budget and non-current borrowings is \$35.9 million lower than budget. The maturity date of some loans has been extended to maintain Treasury Policy compliance, and this has meant that some borrowings have been re-classified between current and non-current.

EQUITY

Total equity is \$25.7 million higher than budget mainly due to infrastructure asset revaluations 2019/20 and 2020/21.

Statement of Cashflows

Net cash from operating activities is \$10.9 million higher than budget due to lower than expected payments to suppliers.

Net cash from investing activities is \$39.5 million higher than budget. \$50.5 million of matured investments were used to repay a loan from the LGFA instead of being reinvested as planned. A change in the maturity profile of investments has also resulted in investments that were budgeted for as long term financial assets being reinvested for shorter terms therefore classified as cash instead of investing activities.

Net cash from financing activities is \$48.2 million lower than budgeted – outflows were higher due to the repayment of the loan to LGFA.

Commitments

CAPITAL COMMITMENTS

Capital commitments represent capital expenditure contracted for at balance date but not yet incurred. As at balance date Council had a total of \$4.7 million capital commitments (2019/20 \$1.7 million). As at balance date capital commitments for the Group were \$34.1 million (2019/20 \$13.0 million).

OPERATING LEASES AS LESSEE

The Council leases land, buildings, plant and equipment in the normal course of its business. The majority of these leases have a non-cancellable term of 36 months.

	2019/20		2020/21		
	\$000	Council	Group	Council	Group
Not later than one year		583	583	466	466
Later than one year and not later than five years		1,694	1,694	1,114	1,114
Later than five years		2,328	2,328	922	922
Total non-cancellable operating leases		4,606	4,606	2,502	2,502

OPERATING LEASES AS LESSOR

The future aggregate minimum lease payments to be collected under non-cancellable operating leases are as follows:

	2019/20		2020/21		
	\$000	Council	Group	Council	Group
Not later than one year		187	18,813	128	22,561
Later than one year and not later than five years		95	46,509	280	46,689
Later than five years		-	35,359	1,378	45,600
Total non-cancellable operating leases		283	100,682	1,785	114,849

Contingent liabilities

FINANCIAL GUARANTEE - NEW ZEALAND LOCAL GOVERNMENT FUNDING AGENCY

Bay of Plenty Regional Council is a guarantor of the New Zealand Local Government Funding Agency Limited (LGFA). The LGFA was incorporated in December 2011 with the purpose of providing debt funding to local authorities in New Zealand. LGFA has a current credit rating from Standard and Poor's of AAA for local currency and a foreign currency rating of AA+ as at 22 February 2021.

As at 30 June 2021, the Bay of Plenty Regional Council is one of 30 local authority shareholders and 54 local authority guarantors of the LGFA. The New Zealand Government also has a 11.1% shareholding in the LGFA. It has uncalled capital of \$1.0 million. When aggregated with the uncalled capital of other shareholders, \$20.0 million is available in the event that an imminent default is identified. Also, together with the other shareholders and guarantors, the Council is a guarantor of all of the LGFA's borrowings.

At 30 June 2021, the LGFA had borrowings totalling \$13.610 billion (2020: \$11.907 billion). PBE Accounting Standards require the Council to initially recognise the guarantee liability by applying the 12-month expected credit loss (ECL) model (as fair value could not be reliably measured at initial recognition), and subsequently at the higher of the provision for impairment at balance date determined by the ECL model and the amount initially recognised. The Council has assessed the 12-month ECL of the guarantee liability, based on market information of the underlying assets held by the LGFA. The estimated 12-month expected credit losses are immaterial due to the very low probability of default by the LGFA in the next 12 months. Therefore, the Council has not recognised a liability.

The Council considers the risk of the LGFA defaulting on repayment of interest or capital to be very low on the basis that:

- it is not aware of any local authority debt default events in New Zealand; and
- local government legislation would enable local authorities to levy a rate to raise sufficient funds to meet any debt obligations if further funds were required.

UNCALLED CAPITAL

The Council is liable for the uncalled capital in its wholly owned subsidiary, Quayside Holdings Limited, of \$81,829,918 being 2,003,190,217 Redeemable Preference Shares at 0.000004 cents per share.

SUBSIDIARY

At 30 June 2021 for the subsidiary there were no contingent liabilities.

Related party transactions

Bay of Plenty Regional Council is the parent of the Group and controls Toi Moana Trust, and Quayside Holdings Limited and its subsidiaries, Quayside Properties Limited, Quayside Securities Limited, Quayside Investment Trust, Cibus Technologies Limited, Aqua Curo Limited and Quayside Unit Trust. Through the shareholding in Quayside Securities Limited as Trustee for Quayside Unit Trust, a controlling interest is held in the Port of Tauranga (POTL) and its subsidiaries and equity accounted investees.

Two Councillors of the Bay of Plenty Regional Council (Stuart Crosby and Te Taru White) were directors of Quayside Holdings Limited, Quayside Securities Limited and Quayside Properties Limited at 30 June 2021. Councillor Paula Thompson resigned as director of Quayside Holdings Limited, Quayside Securities Limited and Quayside Properties Limited on 31 March 2021. The Chief Executive of Bay of Plenty Regional Council (Fiona McTavish) was appointed as Director of the above companies effective on 30 June 2018. The Chairman of the Bay of Plenty Regional Council (Douglas Leeder) was appointed as a director of Port of Tauranga Limited in October 2015.

COVID-19 impacts

COUNCIL

In June 2020 Bay of Plenty Regional Council adopted its Annual Plan 2020/2021 in an unprecedented environment due to the impact of COVID-19 pandemic. Our annual budget included a number of measures to enable relatively high levels of operating investment in the region to continue while maintaining our strong commitment to long-term financial prudence, sustainability and regional affordability. These increases were supported by significant movements in capital revenue due to additional funding support from central government for our 'shovel ready' and 'climate resilience' projects. We also increased our investment to improve biosecurity, freshwater and biodiversity through the Jobs for Nature programme. Our commitment to our regions COVID-19 recovery meant there was also a strong focus on organisational agility and efficiency.

Council continued the majority of its operations during the Covid-19 response in 2020/21 however activities were adversely impacted through net cost reductions included Public Transport, Maritime, Māori Policy and Rivers & Drainage.

SUBSIDIARY

Despite COVID-19 pandemic having a significant impact on New Zealand and the global economy, 2021 has been an extraordinary financial year for Quayside Group. As an essential service provider, the Port of Tauranga continued operations during the COVID-19 response. During the year ended 30 June 2021, the Quayside Group results from operating activities were not adversely impacted by the resultant shutdowns and other social and economic disruptions. In addition, there has not been a material impact on key assumptions used in valuing the Quayside Group's assets and therefore no COVID-19 related impairments have been recorded.

Events after the balance sheet date

COUNCIL

On 17 August, 2021 the New Zealand Government imposed strict lockdowns to prevent the spread of the Delta variant of COVID-19 which had been detected in New Zealand. Council is aware of the uncertainty due to the current pandemic however it is difficult to determine the extent of the financial impact.

SUBSIDIARY

The financial statements were approved by the Board of Directors on 9 September 2021. The Directors are aware of circumstances that have arisen after balance date with regards to the Coronavirus (Covid--19) pandemic. Subsequent to the end of the financial year the Delta variant was discovered in New Zealand and the Government has taken action to reduce the spread of the virus in the form of lockdowns and an increased vaccination rollout.

At the date of signing the financial statements the Directors are unable to determine what future potential financial effects the New Zealand outbreak of Covid-19 could have on the Port financial performance either directly or indirectly. Directors believe that any potential negative effects would likely be limited unless there is a sustained economic downturn. It is noted that Port services are considered essential services and as such, the Port of Tauranga can continue trading through all alert levels.

A number of private equity investments are deemed essential services and all investments have sound underlying models and management. The current alert level escalation has had no material impact on the performance of the Group and the Directors acknowledge their responsibility to continuously monitor the situation and evaluate the impact including whether the Group remains a going concern.

Independent Auditor's Report

To the readers of Bay of Plenty Regional Council and Group's summary of the annual report for the year ended 30 June 2021

The summary of the annual report was derived from the annual report of the Bay of Plenty Regional Council and Group (the Regional Council) for the year ended 30 June 2021.

The summary of the annual report comprises the following summary statements on pages 8, 29 to 47:

- the summary of statement of financial position as at 30 June 2021;
- the summaries of the statement of comprehensive revenue and expenses, the statement of changes in equity of cash flows for the year ended 30 June 2021;
- the notes to the summary financial statements that include accounting policies and other explanatory information; and
- the summary service delivery performance.

OPINION

In our opinion:

- the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: Summary Financial Statements.

SUMMARY OF THE ANNUAL REPORT

The summary of the annual report does not contain all the disclosures required by generally accepted accounting practice in New Zealand. Reading the summary of the annual report and the auditor's report thereon, therefore, is not a substitute for reading the full annual report and the auditor's report thereon.

The summary of the annual report does not reflect the effects of events that occurred subsequent to the date of our auditor's report on the full annual report.

THE FULL ANNUAL REPORT AND OUR AUDIT REPORT THEREON

We expressed an unmodified audit opinion on the information we audited in the full annual report for the year ended 30 June 2021 in our auditor's report dated 16 December 2021.

COUNCIL'S RESPONSIBILITY FOR THE SUMMARY OF THE ANNUAL REPORT

The Council is responsible for preparing the summary of the annual report which includes preparing summary statements, in accordance with PBE FRS-43: Summary Financial Statements.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on whether the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the full annual report and whether the summary statements comply with PBE FRS 43: Summary Financial Statements.

Our opinion on the summary of the annual report is based on our procedures, which were carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board.

In addition to our audit and our report on the disclosure requirements, we carry out a limited assurance engagement related to the Regional Council's debenture trust deed, which are compatible with those independence requirements. Other than these engagements, we have no relationship with our interests in the Regional Council.



Leon Pieterse,
Audit New Zealand
On behalf of the Auditor-General
Tauranga, New Zealand

16 December 2021

AUDIT NEW ZEALAND
Mana Arotake Aotearoa

You can view the full Annual Report on Bay of Plenty Regional Councils website www.boprc.govt.nz

The Annual Report Summary does not provide as complete an understanding of Bay of Plenty Regional Council's activities as provided by the full Annual Report. If you would like a copy of the 2020/21 Annual Report please visit our website www.boprc.govt.nz or alternatively, call 0800 884 880 for a printed copy.





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